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Contract

ASC0307 - Home Care Service Leicester

Leicester City Council

Leicester, Leicestershire and Rutland NHS Integrated Care Board

F03: Contract award notice

Notice identifier: 2026/S 000-005476

Procurement identifier (OCID): ocds-h6vhtk-043cea

Published 21 January 2026, 4:24pm

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mr Muhammad Sidat

Email

muhammad.sidat@leicester.gov.uk

Telephone

+44 1164543325

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<https://www.leicester.gov.uk>

Buyer's address

<https://www.leicester.gov.uk>

I.1) Name and addresses

Leicester, Leicestershire and Rutland NHS Integrated Care Board

County Hall, Glenfield

Leicester

LE3 8TB

Email

procurement-asc@leicester.gov.uk

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Internet address(es)

Main address

<https://leicesterleicestershireandrutland.icb.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ASC0307 - Home Care Service Leicester

Reference number

DN711941

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Leicester City Council ('the 'Authority') in addition to Leicester, Leicestershire and Rutland NHS Integrated Care Board invited Tenders for the provision of the Home Care Service, Leicester. Leicester City Council led the procurement on behalf of Leicester City Council and Leicester, Leicestershire and Rutland NHS Integrated Care Board (ICB).

The purpose of the Home Care Service is to provide support to People in their own homes so that they can remain living at home for as long as possible. Home Care Service Providers will promote independence and support People to maintain their existing skills and/or acquire new skills to ensure the best quality of life possible.

The Authority has awarded Framework Agreements for each Lot. The maximum number of providers to be awarded a Framework Agreement for each Lot is 30 for Lot 1 - 'General Home Care Support', and 5 for Lot 2 - 'High Dependency Home Care Support'. Tenderers should note that both Lots 1 and 2 services are commissioned for the Authority and the LLR ICB.

A section 75 agreement drafted in accordance with the National Health Service Act 2006 provides the framework in which the Authority and the ICB (the Partners) will work together to commission integrated health and social care services to better meet the needs of the Service Users in the Authority's administrative area than if the Partners were operating independently.

The Authority provides no guarantee or volume of any work to any successful provider.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £390,500,000

II.2) Description

II.2.1) Title

General Home Care Support

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester
- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

The Authority has awarded Framework Agreements for each Lot. The maximum number of providers to be awarded a Framework Agreement for each Lot is 30 for Lot 1 and 5 for Lot 2.

It is the Authority's preliminary view that TUPE may apply in respect of this Contract.

The proposed Contract will be for an initial period of 5 years to commence on 1st April 2026, with an option to extend, subject to satisfactory performance outcomes and agreement by the Authority, for a further period or periods up to a total of 2 years, taking the contract term to a maximum of 7 years.

The Invitation to Tender document and its appendices and all other documentation issued to Tenderers sets out the details of the Authority's requirements.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The proposed Contract will be for an initial period of 5 years to commence on 1st April 2026, with an option to extend, subject to satisfactory performance outcomes and agreement by the Authority, for a further period or periods up to a total of 2 years, taking the contract term to a maximum of 7 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

High Dependency Home Care Support

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester
- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-006169](#)

Section V. Award of contract

Lot No

1

Title

General Home Care Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 October 2025

V.2.2) Information about tenders

Number of tenders received: 197

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 197

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Adaptus Cares Limited

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Amicare Domiciliary Care Services Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Angels Care Solutions Limited

Essex

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BLUEWOOD RECRUITMENT LTD

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bright Intergrated Care Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care4U (Leicestershire) Limited

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Carers Direct Homecare Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Choices Care Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

City & County Care Services Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Domiciliary Care Services (UK) Limited

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Embrace Healthcare Ltd

Doncaster

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Fosse Healthcare Limited

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

No

V.2.3) Name and address of the contractor

Glee Care Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GOLDCREST HEALTHCARE SERVICE

Hounslow

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Help at Home (Egerton Lodge) Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.3) Name and address of the contractor

LifeCome Care Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lotus Home Care Limited

Wakefield

Country

United Kingdom

NUTS code

- UKE45 - Wakefield

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Metro Homecare Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

My Homecare HFW Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Passionate Homecare Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NDH Care Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Practical Care Solutions Limited

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Prime Way Care Ltd

Bristol

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Private Home Care Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Select Care Services Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sensitive Care Solutions Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Spirit Home Care Limited

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

UK Care Team Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Westminster Homecare Ltd

Kent

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Wyville Home Care Services Limited

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £388,500,000

Section V. Award of contract

Lot No

2

Title

High Dependency Home Care Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2025

V.2.2) Information about tenders

Number of tenders received: 105

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

BLUEWOOD RECRUITMENT LTD

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sensitive Care Solutions Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Private Home Care Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

City & County Care Services Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GOLDCREST HEALTHCARE SERVICE

Hounslow

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division) (Branch of High Court of Justice)

Priory Courts, 33 Bull Street

Birmingham

B4 6DS

Telephone

+44 1216814441

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Email

procurement-asc@leicester.gov.uk

Country

United Kingdom