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Planning

## **All-Age Care Technology Service**

London Borough of Barking and Dagenham

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-005466

Procurement identifier (OCID): ocids-h6vhtk-029ccb

Published 17 March 2021, 10:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Barking and Dagenham

Barking Town hall

Barking

IG11 7LU

#### **Email**

[lydia.freeman@lbbd.gov.uk](mailto:lydia.freeman@lbbd.gov.uk)

#### **Telephone**

+44 2082272088

#### **Country**

United Kingdom

#### **NUTS code**

UKI52 - Barking & Dagenham and Havering

**Internet address(es)**

Main address

[www.lllb.gov.uk](http://www.lllb.gov.uk)

Buyer's address

<https://lbbd.bravosolution.co.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://lbbd.bravosolution.co.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

All-Age Care Technology Service

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Barking and Dagenham (LBBD) is looking to procure, during 2021, an Innovation Partner for the management and delivery of an all-age Care Technology solution for the residents of Barking and Dagenham.

A transformed Care Technology service aims to adopt a new approach to implementing Care Technology to support eligible service users and enable independence. We are looking to apply a broader application of technology to an all-age service to support all residents who can benefit from timely intervention to improve independence and well-being whilst reducing the need for social care support.

We invite suitably qualified service providers to attend a market engagement event in which we will present the council's vision for the proposed partnership and services, along with outlining the tendering process.

The event will be held via Microsoft Teams in the week commencing Monday 12 April 2021.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,200,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 32500000 - Telecommunications equipment and supplies
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 72220000 - Systems and technical consultancy services
- 72230000 - Custom software development services

## **II.2.3) Place of performance**

NUTS codes

- UKI52 - Barking & Dagenham and Havering

## **II.2.4) Description of the procurement**

The London Borough of Barking and Dagenham (LBBD) is looking to procure, during 2021, an Innovation Partner for the management and delivery of an all-age Care Technology solution for the residents of Barking and Dagenham.

A transformed Care Technology service aims to adopt a new approach to implementing Care Technology to support eligible service users and enable independence. We are looking to apply a broader application of technology to an all-age service to support all residents who can benefit from timely intervention to improve independence and well-being whilst reducing the need for social care support.

There is an evident need to increase the pace and reach of care technology and digital solutions and the culture around this to deliver improved outcomes, improved practitioner experience and financial benefits. It is therefore the case we are seeking an Innovation Partner to work with us collaboratively in a joint enterprise that delivers 3 service elements:

1. Innovation and development of technological or digital services to residents which complement their own support and networks. This will also include flexibility and future projects based around arising technology throughout the contract.
2. Facilitate a cultural change establishing and embedding a 'Technology First' approach to include a Care Technology learning and development programme.
3. Manage and deliver the Core Service including the supply, set up, monitoring and response of Care Technology. This will extend over time to utilise the full range of technological/digital services and products to support health and social care outcomes.

We invite suitably qualified service providers to attend a market engagement event in which we will present the council's vision for the proposed partnership and services, along with outlining the tendering process.

Organisations should register their interest in attending by emailing [Lydia.Freeman@lbbd.gov.uk](mailto:Lydia.Freeman@lbbd.gov.uk) at the latest by 12:00pm on 5th April 2021

The event will be held via Microsoft Teams in the week commencing Monday 12 April 2021.

Please note: Organisations are asked to send no more than two (2) representatives to the events. Please include job titles/roles of attendees and their contact details to ensure sessions are planned effectively and enable us to contact individuals in the case of unforeseen circumstances.

### **II.3) Estimated date of publication of contract notice**

26 April 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes