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Award

## **Provision of Insurance and Related Services to Monmouthshire Housing Association**

Monmouthshire Housing Association

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005461

Procurement identifier (OCID): ocds-h6vhtk-05820e ([view related notices](#))

Published 21 January 2026, 4:05pm

### **Scope**

### **Description**

Monmouthshire Housing Association are looking to appoint one or more providers to deliver their Insurance and related services for Property, legal liability and other general (non-life) insurable risks.

The programme will require Insurance and related services for risks that may include but not be limited to: property damage and business interruption, employers, public, products and property owners liability, business combined/office, money, all risks, computer, contract works, group personal accident and employment practices liability. This list is to be decided at the sole discretion of Monmouthshire Housing Association.

Suppliers will be required to have the financial ability to deliver the programme, including Insurers with a minimum rating of 'BBB' from standard and poor, 'B++' from AM Best, or an equivalent rating by an independent and reputable credit rating agency and approved by the bidder's market security committee. In the case of any rating less than A-, the contracting authority will evaluate and accept the nominated insurer(s) at its sole discretion, subject to disclosure and acceptance prior to the ITT bid deadline of the bidder's market security committee's latest report, including written recommendation from the bidder's market security committee.

Suppliers will be assessed but not limited to the following high level criterion:

- The ability to provide the Contracting Authority with a choice of suitable insurers and/or suitable cover options
- A skilled and competent service team, being Client Relationship Management, Insurance Claims management, Insurance Broking / underwriting and insurable risk managers
- The delivery of quality service to the Contracting Authority and our clients, including that provided to us by any third-party contractor employed by you or by the Insurer(s) you propose

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1008224131>

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## **Lot 1. Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by Monmouthshire Housing Association.**

### **Description**

A programme of General (non-life) insurance and related services for Monmouthshire Housing Association. The programme will require Insurance and related services for risks that may include but not be limited to: Property damage and business interruption, employers, public, products and property owners liability, business combined/office, money, all risks, computer, contract works, group personal accident, professional indemnity, fidelity guarantee/crime, employment practices liability. This list is to be decided at the sole discretion Monmouthshire Housing Association.

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## **Lot 2. Insurance and related services associated with Terrorism and/or Political Violence (Pool-Re) for Monmouthshire Housing Association**

### **Description**

Monmouthshire Housing Association are looking to appoint one or more providers to deliver their Insurance and related services associated with Terrorism and/or Political Violence (Pool-Re) cover.

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## **Contract 1. Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by Monmouthshire Housing Association.**

### **Lots**

Lot 1. Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by Monmouthshire Housing Association.

### **Supplier**

- Zurich Insurance Company

### **Contract value**

- £400,000 excluding VAT

- £400,000 including VAT

Above the relevant threshold

### **Award decision date**

20 January 2026

### **Date assessment summaries were sent to tenderers**

21 January 2026

### **Standstill period**

- End: 30 January 2026
- 8 working days

### **Earliest date the contract will be signed**

3 February 2026

### **Contract dates (estimated)**

- 4 February 2026 to 20 January 2029
- Possible extension to 20 January 2031
- 4 years, 11 months, 17 days

Description of possible extension:

Monmouthshire Housing Association will consider entering into Long Term Agreements

with the bidder and/or the bidder's proposed Risk carriers for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost. Please note the contract start date is still 21 Jan, due to unforeseen events impacting the tender information is being published now

## **Main procurement category**

Services

## **CPV classifications**

- 66510000 - Insurance services
- 66516000 - Liability insurance services
- 66516500 - Professional liability insurance services
- 66517300 - Risk management insurance services

## **Contract locations**

- UK - United Kingdom
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## **Contract 2. Insurance and related services associated with Terrorism and/or Political Violence (Pool-Re) for Monmouthshire Housing Association**

### **Lots**

Lot 2. Insurance and related services associated with Terrorism and/or Political Violence (Pool-Re) for Monmouthshire Housing Association

## **Supplier**

- Zurich Insurance Company

## **Contract value**

- £15,000 excluding VAT
- £15,000 including VAT

Below the relevant threshold

## **Award decision date**

20 January 2026

## **Date assessment summaries were sent to tenderers**

21 January 2026

## **Earliest date the contract will be signed**

3 February 2026

## **Contract dates (estimated)**

- 4 February 2026 to 20 January 2029
- Possible extension to 20 January 2031
- 4 years, 11 months, 17 days

Description of possible extension:

Monmouthshire Housing Association will consider entering into Long Term Agreements with the bidder and/or the bidder's proposed Risk carriers for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost. Please note the contract start date is still 21 Jan, due to unforeseen events impacting the tender information is being published now

## **Main procurement category**

Services

## **CPV classifications**

- 66510000 - Insurance services
- 66516000 - Liability insurance services
- 66517300 - Risk management insurance services
- 66518300 - Insurance claims adjustment services

## **Contract locations**

- UK - United Kingdom

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## **Information about tenders**

**Lot 1. Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by Monmouthshire Housing Association.**

- 3 tenders received

- 3 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 2 suppliers unsuccessful (details included for contracts over £5 million)
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## **Lot 2. Insurance and related services associated with Terrorism and/or Political Violence (Pool-Re) for Monmouthshire Housing Association**

- 2 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
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## **Submission**

### **Submission type**

Tenders

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## **Procedure**

## Procedure type

Competitive flexible procedure

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## Supplier

### Zurich Insurance Company

- Public Procurement Organisation Number: PQWR-3824-ZVZH

The Zurich Centre, 3000 Parkway, Whitely, Fareham

Hampshire

PO15 7JZ

United Kingdom

Contact name: Carly Haywood

Telephone: 07875 886785

Email: [carly.haywood@uk.zurich.com](mailto:carly.haywood@uk.zurich.com)

Region: UKJ36 - Central Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Insurance and related services for Property, legal liability and other general

(non-life) insurable risks, as required by Monmouthshire Housing Association.

Contract 2. Insurance and related services associated with Terrorism and/or Political Violence (Pool-Re) for Monmouthshire Housing Association

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## **Contracting authority**

### **Monmouthshire Housing Association**

- Public Procurement Organisation Number: PRQN-8568-TCYY

Nant-Y-Pia House, Mamhilad Technology Park

Mamhilad

NP4 0JJ

United Kingdom

Contact name: James Foreman

Telephone: +44 1959562242

Email: [james.foreman@gibbslaidler.co.uk](mailto:james.foreman@gibbslaidler.co.uk)

Region: UKL21 - Monmouthshire and Newport

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### Gibbs Laidler Consulting LLP

Summary of their role in this procurement: Working on behalf of the contracting authority

- Public Procurement Organisation Number: PGJB-3773-RCMH

1 The Courtyard, Salters Heath Business Centre

Sevenoaks

TN13 2BL

United Kingdom

Contact name: James Foreman

Telephone: 07841632922

Email: [james.foreman@gibbslaidler.co.uk](mailto:james.foreman@gibbslaidler.co.uk)

Region: UKJ46 - West Kent

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## Contact organisation

Contact Monmouthshire Housing Association for any enquiries.