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Contract

## **Framework for the provision of Pension Administration Software**

NORFOLK COUNTY COUNCIL

F20: Modification notice

Notice identifier: 2024/S 000-005460

Procurement identifier (OCID): ocds-h6vhtk-043b55

Published 20 February 2024, 9:01 am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NORFOLK COUNTY COUNCIL

Martineau Lane

NORWICH

NR12DH

#### **Contact**

Julie Ward

#### **Email**

[julie.ward@norfolk.gov.uk](mailto:julie.ward@norfolk.gov.uk)

#### **Telephone**

+44 1603224320

#### **Country**

United Kingdom

**Region code**

UKH15 - Norwich and East Norfolk

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Framework for the provision of Pension Administration Software

**II.1.2) Main CPV code**

- 66523100 - Pension fund administration services

**II.1.3) Type of contract**

Services

**II.2) Description**

**II.2.1) Title**

A Multi Provider Framework Agreement for the Provision of Pensions Administration Software

**II.2.2) Additional CPV code(s)**

- 66523100 - Pension fund administration services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The founder authorities have established a multi-provider framework agreement for the provision of pensions administration software to be available to all LGPS administering authorities and other bodies as defined in OJEU contract notice 2020/S 009-16820, to provide national access to high-quality efficient and effective services at the best possible price.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 086-205706](#)

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## **Section V. Award of contract/concession**

### **Contract No**

NCCT41608

### **Title**

Multi-Provider Framework Agreement for the Provision of Pensions Administration Software

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

29 April 2020

**V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor/concessionaire**

Civica Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01628868

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Heywood Ltd

Altrincham

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

04161207

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Paymaster (1836) Limited Trading as Equiniti

Crawley

Country

United Kingdom

NUTS code

- UKJ27 - West Sussex (South West)

Companies House

3249700

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £300,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Nplaw

Norwich

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern EN Standard form 02 - Contract notice 12/19 Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 66523100 - Pension fund administration services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

Norfolk County Council, on its own behalf and on behalf of the Cheshire West and Chester Council, City of Bradford Metropolitan District Council, Essex County Council,

Flintshire County Council, Northern Ireland Local Government Officers Superannuation Committee (NILGOSC), South Yorkshire Pensions Authority, South Tyneside Council, Tameside Metropolitan Borough Council, Wirral Council and Wolverhampton City Council let a multi-provider framework agreement for the provision of Pensions Administration Software primarily in support of the Local Government Pension Scheme (LGPS).

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£300,000,000

**VII.1.7) Name and address of the contractor/concessionaire**

Civica UK Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01628868

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Heywood Ltd

Greater Manchester

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

0416207

The contractor/concessionaire is an SME

Yes

### **VII.1.7) Name and address of the contractor/concessionaire**

Paymaster (1836) Limited trading as Equiniti

Crawley

Country

United Kingdom

NUTS code

- UKJ27 - West Sussex (South West)

Companies House

3249700

The contractor/concessionaire is an SME

No

### **VII.2) Information about modifications**

#### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The reason for the extension is that the new procurement bill will potentially offer more

flexibility for future Frameworks which we believe will benefit the Pensions Administration Software Framework e.g. competitive dialogue and longer Framework periods which will maximise value for money for its users. Therefore an extension has been granted for 12 months until the 20 April 2025 . Letting a short term framework until the new procurement legislation is live is not viable for the market. The re-procurement will start March/April 2024 .

This variation also includes specific terms to allow for the inclusion of ISP services to contracts let to software Providers via the Pensions Administration Software Framework to allow for alignment.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The reason for the extension is that the new procurement bill will potentially offer more flexibility for future Frameworks which we believe will benefit the Pensions Administration Software Framework e.g. competitive dialogue and longer Framework periods which will maximise value for money for its users. Therefore an extension has been granted for 12 months . The re-procurement will start February/ March 2024 . Letting a short term framework until the new procurement legislation is live is not viable for the market.

This variation also includes specific terms to allow for the inclusion of ISP services to contracts let to software Providers via the Pensions Administration Software Framework to allow for alignment.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £330,000,000

Total contract value after the modifications

Value excluding VAT: £330,000,000