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Planning

Soft-Market Test - Customer Excellence Training

Torus62 Limited

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-005452

Procurement identifier (OCID): ocids-h6vhtk-043b51

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Section I: Contracting authority

I.1) Name and addresses

Torus62 Limited

Helene Central, 4 Corporation Street

UK-St Helens

WA9 1LD

Contact

Procurement Manager

Email

ProcurementTeam@torus.co.uk

Telephone

+44 7718707048

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

<https://www.torus.co.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Soft-Market Test - Customer Excellence Training

II.1.2) Main CPV code

- 800000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

We are currently seeking a local training provider to devise and deliver Customer

Excellence training to all colleagues across the Torus group (approx. 1800 colleagues).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

We are looking for a local training provider to work with each of our departments across the Group to devise and deliver Customer Excellence Training. This training will be delivered to departments across our 4 entities including:

- Torus Landlord – Who support and empower people living in Torus Homes.
- HMS – Who provide cost effective construction, maintenance and repair services.
- Torus Development – Who build high-quality, affordable new homes that people love
- Torus Foundation – Our charity, that funds vital projects with social impact that strengthen communities and make people's lives better.

II.3) Estimated date of publication of contract notice

5 April 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-UK-St-Helens:-Education-and-training-services./B45Z42TQ8Z>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/B45Z42TQ8Z>

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