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Tender

## **TfL 95861- London Transport Museum Warehousing and Fulfilment**

Transport for London

F02: Contract notice

Notice identifier: 2022/S 000-005451

Procurement identifier (OCID): ocids-h6vhtk-031088

Published 28 February 2022, 4:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for London

14 Pier Walk

London

SE10 0ES

#### **Contact**

Miss Lavinia Tidy-Jones

#### **Email**

[LAVINIATIDYJONES@TFL.GOV.UK](mailto:LAVINIATIDYJONES@TFL.GOV.UK)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=89adf2a9-857f-ec11-8110-005056b64545&projectStepId=9cadf2a9-857f-ec11-8110-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=89adf2a9-857f-ec11-8110-005056b64545&projectStepId=9cadf2a9-857f-ec11-8110-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TfL 95861- London Transport Museum Warehousing and Fulfilment

Reference number

DN599938

#### **II.1.2) Main CPV code**

- 63120000 - Storage and warehousing services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

London Transport Museum (LTM) are seeking an ecommerce fulfilment and warehousing supplier.

London Transport Museum's online business has grown consistently year on year, in the financial year 2020/2021, online revenue grew by an extraordinary 60% against the previous year, contributing 80% of total retail sales. This demonstrates a significant shift to online shopping during the pandemic and has created a step change in the way London Transport Museum customers are engaging and shopping with our brand. Customers are demanding increasingly more from London Transport Museum's online shop in terms of product, user experience and excellent post purchase service. LTM require a supplier who can scale up and support the online shop's growth, particularly during the peak trading period between October and December.

LTM is seeking a supplier to provide:

- Picking, packing and despatching online retail orders to UK and overseas customers.
- Warehousing facility to fulfil online orders and deep storage
- Account management and customer service support
- Stock management facility and conducting annual stock audits.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

London Transport Museum (LTM) are seeking an ecommerce fulfilment and warehousing supplier.

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LTM is seeking a supplier to provide:

- Picking, packing and despatching online retail orders to UK and overseas customers.
- Warehousing facility to fulfil online orders and deep storage
- Account management and customer service support
- Stock management facility and conducting annual stock audits.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-002543](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 March 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Transport for London

5 Endeavour Square

London

E20 1JN

Country

United Kingdom