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Tender

TfL 95861- London Transport Museum Warehousing and Fulfilment

Transport for London

F02: Contract notice

Notice identifier: 2022/S 000-005451

Procurement identifier (OCID): ocds-h6vhtk-031088

Published 28 February 2022, 4:00pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

14 Pier Walk

London

SE10 0ES

Contact

Miss Lavinia Tidy-Jones

Email

LAVINIATIDYJONES@TFL.GOV.UK

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=89adf2a9-857f-ec11-8110-005056b64545&projectStepId=9cadf2a9-857f-ec11-8110-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=89adf2a9-857f-ec11-8110-005056b64545&projectStepId=9cadf2a9-857f-ec11-8110-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TfL 95861- London Transport Museum Warehousing and Fulfilment

Reference number

DN599938

II.1.2) Main CPV code

- 63120000 - Storage and warehousing services

II.1.3) Type of contract

Services

II.1.4) Short description

London Transport Museum (LTM) are seeking an ecommerce fulfilment and warehousing supplier.

London Transport Museum's online business has grown consistently year on year, in the financial year 2020/2021, online revenue grew by an extraordinary 60% against the previous year, contributing 80% of total retail sales. This demonstrates a significant shift to online shopping during the pandemic and has created a step change in the way London Transport Museum customers are engaging and shopping with our brand. Customers are demanding increasingly more from London Transport Museum's online shop in terms of product, user experience and excellent post purchase service. LTM require a supplier who can scale up and support the online shop's growth, particularly during the peak trading period between October and December.

LTM is seeking a supplier to provide:

- Picking, packing and despatching online retail orders to UK and overseas customers.
- Warehousing facility to fulfil online orders and deep storage
- Account management and customer service support

- Stock management facility and conducting annual stock audits.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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LTM is seeking a supplier to provide:

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- Warehousing facility to fulfil online orders and deep storage
- Account management and customer service support
- Stock management facility and conducting annual stock audits.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-002543](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 March 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Transport for London

5 Endeavour Square

London

E20 1JN

Country

United Kingdom