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Tender

Provision of an International Recruitment Compliance Platform

University of South Wales

F02: Contract notice

Notice identifier: 2025/S 000-005445

Procurement identifier (OCID): ocds-h6vhtk-04a6c4

Published 17 February 2025, 4:02pm

Section I: Contracting authority

I.1) Name and addresses

University of South Wales

University of South Wales,, Finance Dept, Llantwit Road

Pontypridd

CF37 1DL

Contact

Tina Struebig

Email

tina.struebig@southwales.ac.uk

Telephone

+44 1443482383

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.southwales.ac.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/home.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/home.html>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an International Recruitment Compliance Platform

Reference number

1940

II.1.2) Main CPV code

- 80300000 - Higher education services

II.1.3) Type of contract

Services

II.1.4) Short description

USW currently has an International Compliance platform in use as an end-to-end solution for both September and January intakes. The system is used primarily to determine the eligibility of international unconditional offer holders to receive a CAS to apply for a student visa and is used across USW departments from admissions and recruitment all the way to accommodation, finance and academic registry.

The university is now able to tender for an end-to-end International Compliance Platform on an initial 4-year contract with a potential 12-month extension.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 80300000 - Higher education services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Pontypridd

II.2.4) Description of the procurement

We are seeking a supplier with an expertise in handling international student recruitment process including proficiency in hosting a, UKVI and Immigration Advice Authority (IAA) (formerly known as OISC) or equivalent compliant system which helps manage financial and compliance risk, alongside automated video interviews for applicants from high-risk markets and data insights which better inform the University on its performance versus competitors and the sector.

USW is seeking a compliance platform which meets all aspects of the international student journey. The International Recruitment Compliance Platform will include features such as interview functionality, insight data, conversion and arrival communications

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

1 x 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please refer to tender documents available on eTenderWales

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-032264](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 March 2025

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The University of South Wales is undertaking the tender through eTenderWales.

You must register for eTenderWales if you have not already done so to participate in this opportunity.

Your submission must be received by the closing time and date.

You should allow adequate time for the loading of your documents so as to ensure receipt as eTenderWales will electronically close at the deadline time and no further submissions will be accepted.

All queries in relation to the tender should be sent via the messages function within eTenderWales.

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

Please refer to tender documents and the Social Value Template

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=148116

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives.

Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

Please refer to tender documents available within eTenderWales

(WA Ref:148116)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom