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Contract

Local Healthwatch Service in the London Borough of Redbridge

London Borough of Redbridge

F03: Contract award notice

Notice identifier: 2023/S 000-005412

Procurement identifier (OCID): ocds-h6vhtk-03850e

Published 23 February 2023, 12:03pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Redbridge

Lynton House, 255-259 High Road

Ilford

IG1 1NY

Contact

Mr Joe Creasey

Email

Joe.Creasey@walthamforest.gov.uk

Telephone

+44 2084964578

Country

United Kingdom

Region code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<http://www.redbridge.gov.uk/>

Buyer's address

<http://www.redbridge.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Local Healthwatch Service in the London Borough of Redbridge

Reference number

DN643421

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Under the Health and Social Care Act 2012, every top tier English Local Authority is required to have a Local Healthwatch in its borough. The role of a local Healthwatch is to ensure that the voices of service users, patients and the public are heard in the design, commissioning and delivery of health and social care services in the borough. A dedicated budget was allocated by Central government to enable this to happen.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £582,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

Under the Health and Social Care Act 2012, every top tier English Local Authority is required to have a Local Healthwatch in its borough. The role of a local Healthwatch is to ensure that the voices of service users, patients and the public are heard in the design, commissioning and delivery of health and social care services in the borough. A dedicated budget was allocated by Central government to enable this to happen.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-032560](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthwatch Redbridge

103 Cranbrook Road, Ilford

Essex

IG1 4PU

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £582,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom