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Contract

Cleaning and Hygiene Maintenance

Tunbridge Wells Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-005405

Procurement identifier (OCID): ocds-h6vhtk-040dc9

Published 19 February 2024, 3:02pm

Section I: Contracting authority

I.1) Name and addresses

Tunbridge Wells Borough Council

Town Hall

Tunbridge Wells

TN1 1RS

Contact

Miss Louisa Coley

Email

louisa.coley@tunbridgewells.gov.uk

Telephone

+44 1892526121

Country

United Kingdom

Region code

UKJ46 - West Kent

Internet address(es)

Main address

<http://www.tunbridgewells.gov.uk>

Buyer's address

<http://www.tunbridgewells.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cleaning and Hygiene Maintenance

Reference number

DN695664

II.1.2) Main CPV code

- 90900000 - Cleaning and sanitation services

II.1.3) Type of contract

Services

II.1.4) Short description

Tunbridge Wells Borough Council (TWBC or The Council) is looking to award a contract to a suitably experienced and qualified contractor to undertake the cleaning and hygiene maintenance for several operational properties, public conveniences and temporary accommodation in line with the specification outlined within.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £2,500,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 90900000 - Cleaning and sanitation services

II.2.3) Place of performance

NUTS codes

- UKJ46 - West Kent

II.2.4) Description of the procurement

Tunbridge Wells Borough Council (TWBC or The Council) is looking to award a contract to a suitably experienced and qualified contractor to undertake the cleaning and hygiene maintenance for several operational properties, public conveniences and temporary accommodation in line with the specification outlined within. The service is currently delivered by various suppliers. The Council is looking to deliver a quality service to its sites but is currently undertaking a review of how it delivers services considering the very challenging financial position. It is important that the successful contractor is flexible and can present ideas and working methods that will create efficiencies and ensure savings are made as part of this contract.

This invitation to tender will be split into 2 Lots as follows:

Lot 1 – Cleaning Services

Lot 2 – Clearance Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 45

Cost criterion - Name: Cost / Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-031060](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 February 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Calibre Cleaning Limited

Unit 20 Glenmore, Moat Way

Ashford, Kent

TN24 0TL

Country

United Kingdom

NUTS code

- UKJ46 - West Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £2,500,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Mid Kent Legal

Town Hall

Tunbridge Wells

TN1 1RS

Country

United Kingdom