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Contract

## **Hospital Discharge, Home Straight, Handyperson and Better Care services**

Tunbridge Wells Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-005401

Procurement identifier (OCID): ocids-h6vhtk-0406a8

Published 19 February 2024, 2:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tunbridge Wells Borough Council

Town Hall

Tunbridge Wells

TN1 1RS

#### **Contact**

Miss Louisa Coley

#### **Email**

[louisa.coley@tunbridgewells.gov.uk](mailto:louisa.coley@tunbridgewells.gov.uk)

#### **Telephone**

+44 1892526121

#### **Country**

United Kingdom

**Region code**

UKJ46 - West Kent

**Internet address(es)**

Main address

<http://www.tunbridgewells.gov.uk>

Buyer's address

<http://www.tunbridgewells.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hospital Discharge, Home Straight, Handyperson and Better Care services

Reference number

DN692252

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Tunbridge Wells Borough Council (“the Council”) is conducting a tender exercise with and

on behalf of its partner authorities, Sevenoaks District Council and Tonbridge and Malling Borough Council, to award a number of contracts for the provision of Hospital Discharge, Home Straight and Handyperson services. These include:

Lot 1. Hospital Discharge Service – All partners

Lot 2. Handyperson Service – Tunbridge Wells Borough Council only

Lot 3. Handyperson Service – Tonbridge and Malling Borough Council only

Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

Lot 5. Home Straight Co-ordinator Service – Sevenoaks District Council only

Lot 6. Better Care Fund Co-ordinator - Sevenoaks District Council only

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £2,000,000 taken into consideration

## **II.2) Description**

### **II.2.1) Title**

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ46 - West Kent

### **II.2.4) Description of the procurement**

Lot 1. Hospital Discharge Service – All partners

The purpose of the service is to provide practical support to help patients with a housing related issue to leave hospital and go home in a safe and timely manner, and to deliver interventions to prevent hospital admission or readmission. The service works closely with NHS colleagues within the hospital discharge teams at Maidstone and Tunbridge Wells NHS Trust.

The service is open to anyone who is being discharged from hospital and has a housing related issue, or who is at risk of an unplanned admission or re-admission, where there is an unresolved housing issue affecting their wellbeing or has the potential to cause a stay in hospital.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 20

Cost criterion - Name: Quality / Weighting: 80

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ46 - West Kent

### **II.2.4) Description of the procurement**

Lot 2. Handyperson Service – Tunbridge Wells Borough Council only

The purpose of the role is to provide a minor household repairs and small works service to a high standard, respecting the customer's privacy and their property. The role will work alongside the Hospital Discharge service (see Lot 1) and the Home Straight service (see Lot 4).

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 20

Cost criterion - Name: Quality / Weighting: 80

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ46 - West Kent

### **II.2.4) Description of the procurement**

Lot 3. Handyperson Service – Tonbridge and Malling Borough Council only

The purpose of the role is to provide a minor household repairs and small works service to a high standard, respecting the customer's privacy and their property. The role will work alongside the Hospital Discharge service (see Lot 1) and the Home Straight services (see Lots 4 and 5).

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 20

Cost criterion - Name: Quality / Weighting: 80

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ46 - West Kent

### **II.2.4) Description of the procurement**

Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

The purpose of the role is to work with and engage the customer to work towards de-cluttering their home, working with partner agencies and services, and achieve long term change, respecting customer individuality and maintain dignity and confidentiality at all times.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 20

Cost criterion - Name: Quality / Weighting: 80

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ46 - West Kent

### **II.2.4) Description of the procurement**

Lot 5. Home Straight Co-ordinator Service – Sevenoaks District Council only

The purpose of the role is to work with and engage the customer to work towards de-cluttering their home, working with partner agencies and services, and achieve long term change, respecting customer individuality and maintain dignity and confidentiality at all times.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 20

Cost criterion - Name: Quality / Weighting: 80

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**



NUTS codes

- UKJ46 - West Kent

#### **II.2.4) Description of the procurement**

Lot 6. Better Care Fund Co-ordinator - Sevenoaks District Council only

The purpose of this role is to provide support to the Council's Private Sector Housing with the administration of disabled facility grants including carrying out home visits. In addition, the role will liaise with Health and Housing Coordinators based within three acute sites and provide support across any other initiatives funded by the Better Care Fund.

#### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 20

Cost criterion - Name: Quality / Weighting: 80

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-028794](#)

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## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Peabody Trust

Albion House, 20 Queen Elizabeth Street

London

SE1 2RJ

Country

United Kingdom

NUTS code

- UKJ46 - West Kent

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £2,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

2

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Peabody Trust

Albion House, 20 Queen Elizabeth Street

London

SE1 2RJ

Country

United Kingdom

NUTS code

- UKJ46 - West Kent

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £2,000,000 taken into consideration

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**Section V. Award of contract**

**Lot No**

3

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

19 February 2024

### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Peabody Trust

Albion House, 20 Queen Elizabeth Street

London

SE1 2RJ

Country

United Kingdom

NUTS code

- UKJ46 - West Kent

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £2,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

4

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

19 February 2024

### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Peabody Trust

Albion House, 20 Queen Elizabeth Street

London

SE1 2RJ

Country

United Kingdom

NUTS code

- UKJ46 - West Kent

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £2,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

5

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Peabody Trust

Albion House, 20 Queen Elizabeth Street

London

SE1 2RJ

Country

United Kingdom

NUTS code

- UKJ46 - West Kent

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £2,000,000 taken into consideration

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### **Section V. Award of contract**

#### **Lot No**

6

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

19 February 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Peabody Trust

Albion House, 20 Queen Elizabeth Street

London

SE1 2RJ

Country

United Kingdom

NUTS code



- UKJ46 - West Kent

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £2,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Mid Kent Legal

Town Hall

Tunbridge Wells

TN1 1RS

Country

United Kingdom