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Tender

Provision of Housing Repairs & Maintenance Software

Denbighshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005396

Procurement identifier (OCID): ocds-h6vhtk-060b57

Published 21 January 2026, 3:11pm

Scope

Description

Denbighshire County Council are looking to procure and implement a new information system within the Housing Repairs and Maintenance function of the Council.

Housing Services in Denbighshire require a working information system to be available in line with the timetable within the ITT. The system will be commercially off the shelf, but will be configurable to Denbighshire's specification, appropriate training and post implementation support will be provided to the Council.

The working system will be populated with appropriate data migrated from the existing Housing system, integration between various other systems will also be required and are detailed within the ITT.

All documentation relating to this project can be found within the documents tab of Proactis. <https://supplierlive.proactisp2p.com/Account/Login>

Suppliers should also note that the terms and conditions and ICT Special Terms are not negotiable.

Suppliers should note that there has been pre-market engagement. This was undertaken under the previous regulations (Public Contract Regulations 2015) via a Speculative

Notice and resulted in demonstrations from a number of suppliers. Details of the notice can be found in the attached PDF Notice.

Total value (estimated)

- £1 excluding VAT
- £1 including VAT

Above the relevant threshold

Contract dates (estimated)

- 20 April 2026 to 19 April 2031
- Possible extension to 19 April 2046
- 20 years

Description of possible extension:

The initial contract duration will be 5 years with the option to extend to 20 years on an annual basis

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

Contract locations

- UKL13 - Conwy and Denbighshire

Participation

Legal and financial capacity conditions of participation

Please see procurement documentation.

Technical ability conditions of participation

Please see procurement documentation.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

10 February 2026, 5:00pm

Tender submission deadline

18 February 2026, 12:00pm

Submission address and any special instructions

<https://supplierlive.proactisp2p.com/Account/Login>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

23 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 20 November 2030

Award criteria

Name	Description	Type	Weighting
Quality	Quality carries a weighting of 70% and consists of the following: 80% of the 70% is applied to Functionality 10% of the 70% is applied to Service & Support Provision 10% of the 70% is applied to Implementation	Quality	70.00%
Price	Price	Price	30.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=357778

Pre-market Engagement Notice (Speculative Notice) details.

Contracting authority

Denbighshire County Council

- Public Procurement Organisation Number: PTPG-8659-JMCD

Wynnstay Road

Ruthin

LL15 1YN

United Kingdom

Contact name: Lisa Rainford

Email: procurement@denbighshire.gov.uk

Website: <https://www.denbighshire.gov.uk>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales