

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005396-2026>

Tender

## **Provision of Housing Repairs & Maintenance Software**

Denbighshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005396

Procurement identifier (OCID): ocds-h6vhtk-060b57

Published 21 January 2026, 3:11pm

### **Scope**

### **Description**

Denbighshire County Council are looking to procure and implement a new information system within the Housing Repairs and Maintenance function of the Council.

Housing Services in Denbighshire require a working information system to be available in line with the timetable within the ITT. The system will be commercially off the shelf, but will be configurable to Denbighshire's specification, appropriate training and post implementation support will be provided to the Council.

The working system will be populated with appropriate data migrated from the existing Housing system, integration between various other systems will also be required and are detailed within the ITT.

All documentation relating to this project can be found within the documents tab of Proactis. <https://supplierlive.proactisp2p.com/Account/Login>

Suppliers should also note that the terms and conditions and ICT Special Terms are not negotiable.

Suppliers should note that there has been pre-market engagement. This was undertaken under the previous regulations (Public Contract Regulations 2015) via a Speculative

Notice and resulted in demonstrations from a number of suppliers. Details of the notice can be found in the attached PDF Notice.

### **Total value (estimated)**

- £1 excluding VAT
- £1 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 20 April 2026 to 19 April 2031
- Possible extension to 19 April 2046
- 20 years

Description of possible extension:

The initial contract duration will be 5 years with the option to extend to 20 years on an annual basis

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

## **Contract locations**

- UKL13 - Conwy and Denbighshire

---

## **Participation**

### **Legal and financial capacity conditions of participation**

Please see procurement documentation.

### **Technical ability conditions of participation**

Please see procurement documentation.

### **Particular suitability**

Small and medium-sized enterprises (SME)

---

## **Submission**

### **Enquiry deadline**

10 February 2026, 5:00pm

### **Tender submission deadline**

18 February 2026, 12:00pm

### **Submission address and any special instructions**

<https://supplierlive.proactisp2p.com/Account/Login>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

- Welsh
- English

### **Award decision date (estimated)**

23 March 2026

### **Recurring procurement**

Publication date of next tender notice (estimated): 20 November 2030

---

### **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Quality	Quality carries a weighting of 70% and consists of the following: 80% of the 70% is applied to Functionality 10% of the 70% is applied to Service & Support Provision 10% of the 70% is applied to Implementation	Quality	70.00%
Price	Price	Price	30.00%

---

## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)

### Conflicts assessment prepared/revised

Yes

---

## Procedure

### Procedure type

Open procedure

---

## Documents

### Associated tender documents

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=357778](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=357778)

Pre-market Engagement Notice (Speculative Notice) details.

---

## Contracting authority

### Denbighshire County Council

- Public Procurement Organisation Number: PTPG-8659-JMCD

Wynnstay Road

Ruthin

LL15 1YN

United Kingdom

Contact name: Lisa Rainford

Email: [procurement@denbighshire.gov.uk](mailto:procurement@denbighshire.gov.uk)

Website: <https://www.denbighshire.gov.uk>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales