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Contract

RentSense

LINCOLNSHIRE HOUSING PARTNERSHIP LIMITED

F03: Contract award notice

Notice identifier: 2026/S 000-005387

Procurement identifier (OCID): ocds-h6vhtk-060b52

Published 21 January 2026, 3:03pm

Section I: Contracting authority

I.1) Name and addresses

LINCOLNSHIRE HOUSING PARTNERSHIP LIMITED

Cartergate House, 26 Chantry Lane

Grimsby

DN312LJ

Contact

Becca Gill

Email

rebecca.gill@lincolnshirehp.com

Country

United Kingdom

Region code

UKE13 - North and North East Lincolnshire

Companies House

RS007748

Internet address(es)

Main address

<https://www.lincolnshirehp.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RentSense

Reference number

LHP541

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

RentSense is a sector-leading solution that delivers accurate caseloads, prioritises customers most at risk, and removes colleague 'waste work'. It also introduces intelligent automation, enabling colleagues to focus their time on meaningful customer engagement rather than repetitive administration.

This will improve arrears recovery, sustain tenancies, reduce evictions, and enhance customer satisfaction. By procuring and implementing RentSense, LHP can move from manual, reactive arrears management to an intelligent, data-driven, predictive platform that benefits from digital automation that drives self-service, as well as supporting our new operating model

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £272,525

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

II.2.4) Description of the procurement

Benefits of RentSense for LHP include Customer-Focused Support (tailored, proactive interventions that keep tenancy sustainment central to operations), Operational Efficiency (automated, streamlined arrears management- freeing resources to strengthen customer engagement and support), Data-Driven Decisions (real-time insights for more effective use of resources), Stronger Communities (improved financial stability and reduced debt stress) and Regulatory Assurance (compliance with privacy, ethical standards and sector regulations).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

1 period of 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mobysoft

Manchester One, 5th Floor, 53 Portland Street

Manchester

M1 3LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04546648

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £272,525

Total value of the contract/lot: £272,525

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Lincolnshire Housing Partnership

Grimsby

Country

United Kingdom