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Contract

ID 4338839 DoJ PONI - Development of External Website and Recurring Annual Support and Hosting Arrangements

Department of Justice - Police Ombudsman for Northern Ireland

F03: Contract award notice

Notice identifier: 2023/S 000-005374

Procurement identifier (OCID): ocids-h6vhtk-038829

Published 23 February 2023, 8:04am

Section I: Contracting authority

I.1) Name and addresses

Department of Justice - Police Ombudsman for Northern Ireland

Information withheld for security reasons

BELFAST

Contact

SSDAdmin.CPDfinance-ni.gov.uk

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4338839 DoJ PONI - Development of External Website and Recurring Annual Support and Hosting Arrangements

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Police Ombudsman for Northern Ireland's website is a vital means by which it makes information available to the public, police and a range of stakeholders. This information includes investigative reports, case summaries, press releases, publications, videos, statistics, an online complaints form and other information. The overall aim of this contract is in support of the Police Ombudsman for Northern Ireland's commitment to raising public, police and stakeholder awareness and confidence in its work through the provision of timely, accurate and easily accessible information, and the ability to make a complaint online. The Police Ombudsman's Office (the Office) is committed to openness and transparency, subject to the legal parameters within which it operates. The Office is seeking to appoint a contractor to design, develop, support, maintain and host a dedicated website, as well as administration facilities to allow Police Ombudsman staff to maintain and update the site. The site CMS must, in addition, provide a means by which the site may be optimised for search engines, and must provide for the bulk distribution of emails to editable contacts lists (e.g. press releases to media contacts). Please refer to the separate document "ID 4338839 Specification Schedule" for further information.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £299,142.50

II.2) Description

II.2.2) Additional CPV code(s)

- 48220000 - Internet and intranet software package
- 48221000 - Internet browsing software package
- 48224000 - Web page editing software package
- 72000000 - IT services: consulting, software development, Internet and support
- 72212200 - Networking, Internet and intranet software development services
- 72212210 - Networking software development services
- 72212220 - Internet and intranet software development services
- 72212224 - Web page editing software development services
- 72400000 - Internet services
- 72410000 - Provider services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services
- 72421000 - Internet or intranet client application development services
- 72422000 - Internet or intranet server application development services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Qualitative Criteria / Weighting: 60

Cost criterion - Name: Quantitative Criteria / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

After the initial contract period, there are 2 options to extend for 2 years each, followed by an additional 1 year. Total contract period 3+2+2+1.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-033407](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 February 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Information withheld for security reasons

Belfast

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £330,000

Total value of the contract/lot: £299,142.50

Section VI. Complementary information

VI.3) Additional information

The successful Contractor's performance on the contract will be regularly monitored against the agreed Key Performance Indicators as detailed in the Commercial Conditions of Contract Schedule for ICT Schedule 5 – Contract and Service Management and Specification. Schedule. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Certificate of Unsatisfactory Performance and the contract may be terminated. The issue of a Certificate of Unsatisfactory Performance will result in the contractor being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy for a period of twelve months from the date of issue of the certificate.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead, any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR2015 as amended.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD will comply with the Public Contracts Regulations 2015 (as amended) and has incorporated a standstill period (minimum 10 calendar days) at the point information on the award of contract was communicated to tenderers. That notification provided full information on the award decision and provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.