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Tender

## **SWR Provision of Station Information & Security Systems (SISS) Maintenance Services**

FIRST MTR SOUTH WESTERN TRAINS LIMITED

F05: Contract notice – utilities

Notice identifier: 2025/S 000-005359

Procurement identifier (OCID): ocds-h6vhtk-04e2a1

Published 17 February 2025, 12:47pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

FIRST MTR SOUTH WESTERN TRAINS LIMITED

8th Floor

LONDON

W21AF

#### **Contact**

Richard Bennett

#### **Email**

[richard.bennett2@swrailway.com](mailto:richard.bennett2@swrailway.com)

#### **Telephone**

+44 7715758999

**Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Companies House**

07900320

**Internet address(es)**

Main address

[www.southwesternrailway.com](http://www.southwesternrailway.com)

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<http://redirect.transaxions.com/events/FoIEx>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://s2c-uk62.waxdigital.com/>

**I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SWR Provision of Station Information & Security Systems (SISS) Maintenance Services

#### **II.1.2) Main CPV code**

- 48810000 - Information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Overview of Requirements

SWR are keen to identify a Contractor that either holds ISO55001 currently or can demonstrate how they can support SWR SISS in their journey to achieve ISO certification.

This ITN is designed to identify a preferred Contractor for the provision of SISS (Station Information and Security Systems) maintenance [preventative and corrective] at all leased premises on the SWR network, alongside associated activities such as reporting and provision of a customer help-desk - together the "Support Services".

This includes, but is not limited to:

Video Surveillance Systems,

Customer Information Systems,

Public Address Systems,

Remote Controlled Access Systems,

Body Worn Video Systems,

Train Dispatch Closed-Circuit Television,

Passenger Help Points,

Drivers Late Notice Screens,

Staff Information Screens,

Clocks in Guards Depots,

Clocks in Train Depots.

Dynamic Disruption Screens,

Multi-Modal Information Screens.

Concentrators in Depots and Signal Boxes.

South Western Railway (the Client) is seeking to implement a maintenance and repair regime to ensure the SISS assets are maintained in accordance with relevant standards and are repaired by suitably qualified engineers to ensure they achieve their expected lifecycle.

This will ensure that all station SISS assets are working seamlessly and fully integrated to ensure that there is an ongoing availability of the overall systems to the Contractor. video surveillance and body worn video systems will be fully operational for the purpose of crime prevention, security, and public safety, the customer information, public address and help point systems will be available to ensure our customers always receive real-time information and can all for assistance. Furthermore, our remote access systems will be available so that Customers have access to facilities at unstaffed stations.

SWR leased premises have a mixture of SISS assets. The successful Contractor shall ensure these assets are maintained in line with relevant NR & Industry Standards along with SWR requirements, ensuring we have sufficient contract management resources.

These activities are required as part of committed obligations associated with the Department for Transport National Rail Contract, Office of Road and Rail license conditions, obligations to Network Rail under Depot and Station Access Conditions and our working practices and policies.

There may also be opportunities to provide asset renewals and enhancements at our leased premises through identified funding streams and opportunities throughout the life of the contract.

The contract period is up to 30 November 2028 with an option for a 2-year extension, one year at a time.

## **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48810000 - Information systems

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)
- UKK2 - Dorset and Somerset

### **II.2.4) Description of the procurement**

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### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

25

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

Potential 2 year extension with yearly one year increments

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 March 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

First MTR South Western Trains Ltd

8th Floor, The Point, 37 North Wharf Road

London

W2 1AF

Country

United Kingdom

Internet address

[www.southwesternrailway.com](http://www.southwesternrailway.com)