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Contract

## **PROVISION OF PATIENT TRANSPORT SERVICES (PTS) FOR THE LEICESTERSHIRE INTEGRATED BOARD (ICB)**

Midlands & Lancashire C S U

F03: Contract award notice

Notice identifier: 2024/S 000-005355

Procurement identifier (OCID): ocds-h6vhtk-036b38

Published 19 February 2024, 11:58am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Midlands & Lancashire C S U

Heron House, 120 Grove Road

STOKE ON TRENT

ST44LX

#### **Contact**

Paulo Sousa-Cabral

#### **Email**

[paulo.sousa-cabral@nhs.net](mailto:paulo.sousa-cabral@nhs.net)

#### **Telephone**

+44 1216110106

#### **Country**

United Kingdom

**Region code**

UKG23 - Stoke-on-Trent

**NHS Organisation Data Service**

OCX

**Internet address(es)**

Main address

<https://leicesterleicestershireandrutland.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

PROVISION OF PATIENT TRANSPORT SERVICES (PTS) FOR THE  
LEICESTERSHIRE INTEGRATED BOARD (ICB)

**II.1.2) Main CPV code**

- 85143000 - Ambulance services
  - LA13 - For haemodialysis
  - LA32 - For paramedical use

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The aim of the services is to deliver high quality, dignified and safe patient transport to specific cohorts of patients, ensuring all eligible patients are able to travel in a timely manner, without adverse impact on their medical condition.

The services will be person-centred, and providers will need to be committed to the 'personalisation' of the whole service(s) from the point of first contact when the booking is made, through to pick-up, relationship of the driver with the patient (and escort if applicable), journey to the destination, supporting the patient in preparation for their transport and arrival at home or nominated place of residence or other healthcare setting.

The ICB is also seeking innovation from providers that can maximise the use of information technology and fully utilise technological solutions to deliver service efficiencies to drive quality, safety, sustainability, value for money and improved patient and service user satisfaction.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £68,041,353 / Highest offer: £92,405,333 taken into consideration

### **II.2) Description**

#### **II.2.1) Title**

Dedicated Renal Dialysis

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 34114120 - Paramedic vehicles
- 34114121 - Ambulances
- 34114122 - Patient-transport vehicles
- 85143000 - Ambulance services

#### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

The Provider is responsible for delivering a dedicated renal dialysis transport provision to all patients who require Dialysis & nocturnal Dialysis and are registered to an LLR GP.

#### **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 31

Quality criterion - Name: Mobilisation / Weighting: 8

Quality criterion - Name: Quality and Governance / Weighting: 10.5

Quality criterion - Name: Workforce / Weighting: 3

Quality criterion - Name: IM&T / Weighting: 3.5

Quality criterion - Name: Information Governance / Weighting: 2

Quality criterion - Name: Equalities / Weighting: 2

Quality criterion - Name: Patient & Stakeholder Experience, Engagement & Communication / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Finance offer / Weighting: 25

#### **II.2.11) Information about options**

Options: Yes

Description of options

Each contract will be awarded for a term of five (5) years from the Service start date with the possibility of extending the term for up to another 5 years beyond the initial contracted term at the ICB's discretion. The contract start date is 1st of April 2024.

## **II.2) Description**

### **II.2.1) Title**

TRRIPS (Transfer Rapid Response Interfacility Patients Service) including Bariatric Surgery and Palliative and End of Life patients (PEOL)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 34114122 - Patient-transport vehicles
- 85112000 - Hospital support services
- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

### **II.2.4) Description of the procurement**

This service will provide High Dependency/Blue Light, Bariatric and End of Life out of University Hospitals of Leicester (UHL) Emergency Departments (ED) and LLR Healthcare Settings to their destination.

### **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 31

Quality criterion - Name: Mobilisation / Weighting: 8

Quality criterion - Name: Quality and Governance / Weighting: 10.5

Quality criterion - Name: Workforce / Weighting: 3

Quality criterion - Name: IM&T / Weighting: 3.5

Quality criterion - Name: Information Governance / Weighting: 2

Quality criterion - Name: Equalities / Weighting: 2

Quality criterion - Name: Patient & Stakeholder Experience, Engagement & Communication / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Financial offer / Weighting: 25

### **II.2.11) Information about options**

Options: Yes

Description of options

Each contract will be awarded for a term of five (5) years from the Service start date with the possibility of extending the term for up to another 5 years beyond the initial contracted term at the ICB's discretion. The contract start date is 1st of April 2024.

## **II.2) Description**

### **II.2.1) Title**

NEPTS

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85112200 - Outpatient care services
- 85142000 - Paramedical services
- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

### **II.2.4) Description of the procurement**

The service will provide transport to LLR registered patients., where a medical condition means that the patient would otherwise struggle to safely attend their treatment independently. This will include transport to and from outpatient appointments, discharges, admissions, non-High Dependency transfers, Community Mental Health appointments and therapy groups, including on the day activity and planned.

### **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 30.5

Quality criterion - Name: Mobilisation / Weighting: 8

Quality criterion - Name: Quality and Governance / Weighting: 11

Quality criterion - Name: Workforce / Weighting: 3

Quality criterion - Name: IM&T / Weighting: 3.5

Quality criterion - Name: Information Governance / Weighting: 2

Quality criterion - Name: Equalities / Weighting: 2

Quality criterion - Name: Patient & Stakeholder Experience, Engagement & Communication / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Financial Offer / Weighting: 25

### **II.2.11) Information about options**

Options: Yes

Description of options

Each contract will be awarded for a term of five (5) years from the Service start date with the possibility of extending the term for up to another 5 years beyond the initial contracted term at the ICB's discretion. The contract start date is 1st of April 2024.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-026780](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ERS Transition Ltd (Trading as ERS Medi-cal)

Angels Wing 1, First Floor, Whitehouse Street



Hunslet, Leeds

LS10 1AD

Email

[Bidsteam@ersmedical.co.uk](mailto:Bidsteam@ersmedical.co.uk)

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

10783395

Internet address

<https://www.ersmedical.co.uk/>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £90,827,087.1

Total value of the contract/lot: £90,827,087.1

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Leicester, Leicestershire and Rutland Integrated Care Board

Room G30, Pen Lloyd Building, County Hall

Glenfield, Leicester

LE3 8TB

Country

United Kingdom

Internet address

<https://leicesterleicestershireandrutland.icb.nhs.uk/>