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Tender

## **Annual Servicing, Maintenance and Emergency Callout/Repair of Intruder Alarm Equipment**

South Wales Police

F02: Contract notice

Notice identifier: 2025/S 000-005354

Procurement identifier (OCID): ocds-h6vhtk-04e29c

Published 17 February 2025, 12:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Wales Police

Cowbridge Road

BRIDGEND

CF313SU

#### **Contact**

Matthew Green

#### **Email**

[Matthew.Green@south-wales.pnn.police.uk](mailto:Matthew.Green@south-wales.pnn.police.uk)

#### **Telephone**

+44 1656655555

**Country**

United Kingdom

**Region code**

UKL - Wales

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.south-wales.police.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/go/792585800194D0293EB3>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/go/792585800194D0293EB3>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Annual Servicing, Maintenance and Emergency Callout/Repair of Intruder Alarm Equipment

Reference number

JCPS0710

#### **II.1.2) Main CPV code**

- 31625000 - Burglar and fire alarms

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Police and Crime Commissioner for South Wales requires a Contractor to service and maintain Intruder Alarm Equipment throughout the force area. The service shall include Emergency Call Outs and the repair and planned installation of new systems.

Scope of Works

The Contractor shall be required to undertake the following general activities; these include but are not limited to:

I. Regular scheduled inspection, servicing and testing of Intruder Alarm Equipment with the submission of associated service reports

II. Maintenance / repair work, in response to breakdowns, callouts or as a result of an inspection during a routine service visit, or upon request from an authorised representative

III. Installations as requested by quotation for specific package of work (for an example see appendix D)

IV. Provision of Alarm monitoring via Alarm Receiving Centre (ARC),

The Contractor shall minimise the need for call-outs by inspecting the systems during routine

service visits with the view to affecting any minor repairs, replacements or maintenance during these visits following agreement in writing from the Authorised Officer.

The Contractor shall provide regular scheduled inspections, servicing and testing of Intruder Alarm Equipment including the submission of associated service reports.

The Contractor shall provide the provision of maintenance / repair work, in response to breakdowns, callouts or as a result of an inspection during a routine service visit, or upon request from an authorised representative.

The Contractor shall provide quotations for specific packages of work of new alarm installations and equipment when requested to do so by the Authorised Officer.

The Contractor shall provide Alarm monitoring via an Alarm Receiving Centre (ARC) for all sites currently monitored.

### **II.1.5) Estimated total value**

Value excluding VAT: £130,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

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Scope of Works

The Contractor shall be required to undertake the following general activities; these include but are not limited to:

I. Regular scheduled inspection, servicing and testing of Intruder Alarm Equipment with the submission of associated service reports

II. Maintenance / repair work, in response to breakdowns, callouts or as a result of an inspection during a routine service visit, or upon request from an authorised representative

III. Installations as requested by quotation for specific package of work (for an example see appendix D)

IV. Provision of Alarm monitoring via Alarm Receiving Centre (ARC),

The Contractor shall minimise the need for call-outs by inspecting the systems during routine service visits with the view to affecting any minor repairs, replacements or maintenance during these visits following agreement in writing from the Authorised Officer.

The Contractor shall provide regular scheduled inspections, servicing and testing of Intruder Alarm Equipment including the submission of associated service reports.

The Contractor shall provide the provision of maintenance / repair work, in response to breakdowns, callouts or as a result of an inspection during a routine service visit, or upon request from an authorised representative.

The Contractor shall provide quotations for specific packages of work of new alarm installations and equipment when requested to do so by the Authorised Officer.

The Contractor shall provide Alarm monitoring via an Alarm Receiving Centre (ARC) for all sites currently monitored.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £160,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

With the option to extend Annually until

31/03/31

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 March 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

10 March 2025

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Country

United Kingdom