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Tender

Domiciliary Care and Wellbeing Service

Thurrock Council

F02: Contract notice

Notice identifier: 2024/S 000-005347

Procurement identifier (OCID): ocids-h6vhtk-043b0c

Published 19 February 2024, 10:55am

The closing date and time has been changed to:

2 April 2024, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Thurrock Council

Civic Offices, New Road

Grays

RM17 6SL

Email

procurement@thurrock.gov.uk

Country

United Kingdom

NUTS code

UKH32 - Thurrock

Internet address(es)

Main address

www.thurrock.gov.uk

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://in-tendhost.co.uk/thurrockcouncil.aspx/ProjectManage/1540>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/thurrockcouncil.aspx/ProjectManage/1540>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/thurrockcouncil.aspx/ProjectManage/1540>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domiciliary Care and Wellbeing Service

Reference number

PS/2023/149

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council's requirement under this Contract is for the provision of a domiciliary care and wellbeing service focussed on creating independence and social connections. The contract is divided into 3 Lots, with Lot 2 sub-divided into 3 Sub-Lots. Please see the service specification which details the expectations of this contract.

II.1.5) Estimated total value

Value excluding VAT: £114,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Bidders may apply for either Lot 1 or Lot 2. Bidders may apply for Lot 3 on its own or in addition to Lot 1 or Lot 2. If applying for Lot 2, Bidders must apply for all Sub-Lots. Lot 1 and 3

will be awarded to the highest scoring Tenderers to apply for those Lots. Lot 2 will be awarded in accordance with the ITT, with a maximum of one Sub-Lot being awarded to any one Tenderer.

II.2) Description

II.2.1) Title

Locality 1

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2035

This contract is subject to renewal

Yes

Description of renewals

The contract has a 5 year break clause. A replacement contract is expected either in five or ten years.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

In line with the selection questionnaire, the 5 highest scoring applicants to apply for Lot 1 will be invited to tender.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Localities 2, 3 and 4

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2035

This contract is subject to renewal

Yes

Description of renewals

The contract has a 5 year break clause. A replacement contract is expected either in five or ten years.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 6

Objective criteria for choosing the limited number of candidates:

In line with the selection questionnaire, the 6 highest scoring applicants to apply for Lot 2 will be invited to tender.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This lot has 3 Sub-Lots (A, B and C) representing three separate localities.

II.2) Description

II.2.1) Title

Out of Hours (boroughwide)

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2035

This contract is subject to renewal

Yes

Description of renewals

The contract has a 5 year break clause. A replacement contract is expected either in five or ten years.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

In line with the selection questionnaire, the 5 highest scoring applicants to apply for Lot 3 will be invited to tender.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See the selection questionnaire

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

22 March 2024

Local time

12:00pm

Changed to:

Date

2 April 2024

Local time

12:00pm

See the [change notice](#).

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

22 April 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Either in five or ten years, depending on whether the 5-year break clause is enacted.

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The Council is operating this procurement under the Light Touch Regime for Social and Other Specific Services, as set out in the PCR 2015, at Section 7 (Regulations 74 to 77) and Schedule 3.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Thurrock Council shall incorporate a 10 calendar day standstill period starting the day after the date on which the award of the contract is communicated to tenderers, allowing unsuccessful tenderers to seek further debriefing from the Council before the contract is entered into.