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Planning

All Age Gender Dysphoria service.

NHS Norfolk and Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-005347

Procurement identifier (OCID): ocids-h6vhtk-03a797

Published 22 February 2023, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

Lakeside 400 Old Chapel Way Broadland Business Park

Norwich

NR7 0WG

Contact

Karen Martin

Email

karen.martin31@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Other type

NHS

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All Age Gender Dysphoria service.

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

All Age Gender Dysphoria service. Provide a comprehensive, high-quality client led service to all ages who identify as transgender and those questioning their sexuality or gender identity, promoting respect, dignity and equality for trans people.

It will include support for individuals who identify as lesbian, gay or bisexual. The service will be client led, delivered by experienced and trained staff, including LGBTQ+ staff with lived experience.

The service will provide support for both medical and social transitioning. Many clients accessing the service will not move forward with medical transitioning, however, this service offers an important step to provide individuals with space and time so they are equipped with all the knowledge and support to make an informed decision.

II.1.5) Estimated total value

Value excluding VAT: £1,220,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Provide a comprehensive, high-quality client led service to all ages who identify as transgender and those questioning their sexuality or gender identity, promoting respect, dignity and equality for trans people.

It will include support for individuals who identify as lesbian, gay or bisexual. The service will be client led, delivered by experienced and trained staff, including LGBTQ+ staff with lived experience.

The service will provide support for both medical and social transitioning. Many clients accessing the service will not move forward with medical transitioning, however, this service offers an important step to provide individuals with space and time so they are equipped with all the knowledge and support to make an informed decision.

II.2.14) Additional information

Support should be available face to face, online, email or phone depending on the needs of the client. Reasonable adjustments will be made to meet the needs of the individual receiving support.

II.3) Estimated date of publication of contract notice

22 February 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NHS Norfolk and Waveney Integrated Care Board are looking for Expressions of Interest for The All Age Gender Dysphoria service.

Working with system partners this service aims to deliver the following outcomes:

- That the population of Norfolk & Waveney will be supported to have good mental health and wellbeing
- That the negative effects of emotional and mental health difficulties will be reduced
- That the experience of all transitions between services is good
- That services are delivered at the right time to meet the needs of individuals
- That practitioners working with the treatment population feel competent and confident to identify, recognise and refer people whose mental health difficulties would be better met by services offering support within the 'Getting More Help' and 'Getting Risk Support' needs based
- That family members and carers feel competent and confident to effectively support loved ones
- That the service will work in partnership with other organisations to ensure that system resource is used effectively to improve the health and wellbeing of individuals

These outcomes are supported by a system wide outcome framework – a logic model is in continual development and is available on request.

The service is a Schedule 3 Service and is being procured under the Light Touch Regime (LTR) of the Public Contract Regulations 2015. This notice is a Prior Information Notice under the permitted procedure for social and other specific services, as provided for in the Public Contracts Regulations 2015 - Regulation 48. In accordance with Regulation 32(b)(ii) of the Regulations, interested parties should note that the contract for the services may be awarded without further publication and interested parties should express their interest in writing by following the instructions in this document and responding to all questions accordingly. Providers will be required to respond to a series of questions which are scored on a "Pass/Fail" basis. The scoring criteria is stipulated within the question. Only providers who score a "Pass" on all "Pass/Fail" questions will be deemed compliant and capable. Where a single Provider has expressed an interest and met the requirements, the Commissioner reserves the right to direct award to that provider

with no further competition. Where there is more than one Provider who has expressed an interest and scored a "Pass" on all "Pass/Fail" questions, then the Commissioner may seek to undertake a formal competitive process. Potential for contract start date to be delayed to 1st October 2023, if a competitive process is required. To register your interest and access the Documents, supporting information and express your interest the Contracting Authority will be using an eTendering system for this procurement exercise. Further information and the ITT documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects>. You can also register your interest via this page. You can search for the opportunity by entering the following contract reference: ID number C141946 - Expression of Interest for All Age Gender Dysphoria Service. Please answer all the questions and submit your response by 10:00am on the 13th March 2023.