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Tender

Student Accommodation Internet and Wi-Fi Provision

University of Lincoln

F02: Contract notice

Notice identifier: 2022/S 000-005347

Procurement identifier (OCID): ocds-h6vhtk-031b7f

Published 25 February 2022, 6:15pm

Section I: Contracting authority

I.1) Name and addresses

University of Lincoln

Brayford Pool

Lincoln

LN6 7TS

Contact

Vasos Melides

Email

vmelides@lincoln.ac.uk

Telephone

+44 1522837188

Country

United Kingdom

NUTS code

UKF3 - Lincolnshire

Internet address(es)

Main address

www.lincoln.ac.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Lincoln:-Internet-services./MW7G9U7U93>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Student Accommodation Internet and Wi-Fi Provision

Reference number

341

II.1.2) Main CPV code

- 72400000 - Internet services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Lincoln are looking to appoint an experienced provider that will help to enhance the student experience by providing quality wired internet and Wi-Fi provision to all of its managed student accommodation buildings/blocks. Providers will be competent and experienced in providing internet and Wi-Fi services, while understanding the needs of students in regard to internet and Wi-Fi provision. The service will be tailored to students studying at the University of Lincoln.

II.1.5) Estimated total value

Value excluding VAT: £2,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32412110 - Internet network
- 32400000 - Networks
- 32510000 - Wireless telecommunications system

- 32581000 - Data-communications equipment

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

Main site or place of performance

Lincolnshire

II.2.4) Description of the procurement

The University of Lincoln are looking to appoint an experienced provider to provide wired internet and Wi-Fi provision to all of its managed student accommodation buildings/blocks. This service is being outsourced for the first time except for one accommodation block that is already externally provided. TUPE transfer of staff is not considered to apply. Providers will be competent and experienced internet and Wi-Fi providers and understand the specific needs of students and nuances in providing internet and Wi-Fi to students in a university setting. The service will be tailored to students studying at the University of Lincoln and will include, but not be limited to, the following: a simple log in process, the ability to roam across campus, guest log-in access, in room individual network provision and a dedicated 24/7/365 support helpline. The helpline will offer students (of all technical ability) support with their registration, with logging in and with onboarding of their various devices. The University will therefore require commitment from the provider to enhance the student experience.

The University therefore wishes to partner with an innovative, committed, and forward-thinking provider who can work in conjunction with staff and students to drive a culture which innovates to enhance the student experience. The provider should undertake an active role throughout the life of the contract to regularly engage with stakeholders and in relation to internet and Wi-Fi provision. This shall include regular reviews of the service, audits, expert analysis of data and suggestions to improve the service delivery.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

After 5 years there is an option to extend the contract, for 2 periods of 12 month, in accordance with the contract.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend the contract for two further periods of 12 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://neupc.delta-sourcing.com/respond/MW7G9U7U93>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

In support of the University's strategic objective to have employable and successful graduates, the successful tenderer will be required to deliver the careers and employability schedule included within the contract terms and conditions.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 April 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

11 April 2022

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Lincoln:-Internet-services./MW7G9U7U93>

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GO Reference: GO-2022225-PRO-19711633

VI.4) Procedures for review

VI.4.1) Review body

University of Lincoln

Brayford Pool

Lincoln

LN6 7TS

Telephone

+44 1522837188

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum of 10 calendar days standstill period following electronic notification (minimum of 15 calendar days for any other means of communication) to applicants of the award decision.

This notification will provide the information that tenderers are legally entitled to regarding the award decision. The standstill period provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 provide aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).