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Tender

## **Student Accommodation Internet and Wi-Fi Provision**

University of Lincoln

F02: Contract notice

Notice identifier: 2022/S 000-005347

Procurement identifier (OCID): ocds-h6vhtk-031b7f

Published 25 February 2022, 6:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Lincoln

Brayford Pool

Lincoln

LN6 7TS

#### **Contact**

Vasos Melides

#### **Email**

[vmelides@lincoln.ac.uk](mailto:vmelides@lincoln.ac.uk)

#### **Telephone**

+44 1522837188

#### **Country**

United Kingdom

**NUTS code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

[www.lincoln.ac.uk](http://www.lincoln.ac.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Lincoln:-Internet-services./MW7G9U7U93>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Student Accommodation Internet and Wi-Fi Provision

Reference number

341

#### **II.1.2) Main CPV code**

- 72400000 - Internet services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University of Lincoln are looking to appoint an experienced provider that will help to enhance the student experience by providing quality wired internet and Wi-Fi provision to all of its managed student accommodation buildings/blocks. Providers will be competent and experienced in providing internet and Wi-Fi services, while understanding the needs of students in regard to internet and Wi-Fi provision. The service will be tailored to students studying at the University of Lincoln.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 32412110 - Internet network
- 32400000 - Networks
- 32510000 - Wireless telecommunications system

- 32581000 - Data-communications equipment

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

Main site or place of performance

Lincolnshire

### **II.2.4) Description of the procurement**

The University of Lincoln are looking to appoint an experienced provider to provide wired internet and Wi-Fi provision to all of its managed student accommodation buildings/blocks. This service is being outsourced for the first time except for one accommodation block that is already externally provided. TUPE transfer of staff is not considered to apply. Providers will be competent and experienced internet and Wi-Fi providers and understand the specific needs of students and nuances in providing internet and Wi-Fi to students in a university setting. The service will be tailored to students studying at the University of Lincoln and will include, but not be limited to, the following: a simple log in process, the ability to roam across campus, guest log-in access, in room individual network provision and a dedicated 24/7/365 support helpline. The helpline will offer students (of all technical ability) support with their registration, with logging in and with onboarding of their various devices. The University will therefore require commitment from the provider to enhance the student experience.

The University therefore wishes to partner with an innovative, committed, and forward-thinking provider who can work in conjunction with staff and students to drive a culture which innovates to enhance the student experience. The provider should undertake an active role throughout the life of the contract to regularly engage with stakeholders and in relation to internet and Wi-Fi provision. This shall include regular reviews of the service, audits, expert analysis of data and suggestions to improve the service delivery.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

After 5 years there is an option to extend the contract, for 2 periods of 12 month, in accordance with the contract.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

There is an option to extend the contract for two further periods of 12 months.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://neupc.delta-esourcing.com/respond/MW7G9U7U93>

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

In support of the University's strategic objective to have employable and successful graduates, the successful tenderer will be required to deliver the careers and employability schedule included within the contract terms and conditions.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 April 2022

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

11 April 2022

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Lincoln:-Internet-services./MW7G9U7U93>

To respond to this opportunity, please click here:

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GO Reference: GO-2022225-PRO-19711633

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Lincoln

Brayford Pool

Lincoln

LN6 7TS

Telephone

+44 1522837188

Country

United Kingdom

#### **VI.4.3) Review procedure**



Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum of 10 calendar days standstill period following electronic notification (minimum of 15 calendar days for any other means of communication) to applicants of the award decision.

This notification will provide the information that tenderers are legally entitled to regarding the award decision. The standstill period provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 provide aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).