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Not applicable

Online counselling and support service for children and young people

NHS North Central London Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-005331

Procurement identifier (OCID): ocids-h6vhtk-04db35

Published 17 February 2025, 11:44am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

Email

nclicb.nclcontractqueries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Buyer's address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Online counselling and support service for children and young people

Reference number

C335375

II.1.2) Main CPV code

- 85121270 - Psychiatrist or psychologist services

II.1.3) Type of contract

Services

II.1.4) Short description

Free online counselling and emotional well-being support service providing young people aged 11-18 years, and up to 25 years for vulnerable groups with a safe and secure means of accessing support from a professional team of qualified counsellors.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-003540](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

vi.3

Instead of

Text

Free online counselling and emotional well-being support service providing young people aged 11-18 years, and up to 25 years for vulnerable groups with a safe and secure means of accessing support from a professional team of qualified counsellors. Service description/care pathway. The Service Provider shall provide: a young person friendly, safe and easy to use website which is secure and allows a secure exchange of communication between the service provider and service user. active local promotion of service (including marketing materials) to schools and other appropriate community settings to both professionals and young people. a choice of qualified psychotherapists and counsellors to deliver counselling sessions who are trained to address mental health concerns. drop in online chats for service users with qualified psychotherapists, counsellors and Emotional Well Being Practitioners booked 1:1 counselling sessions for service users with qualified psychotherapists and counsellors. This notice is an intention to award a contract to the existing provider following direct award process C. The approximate lifetime value of the contract is 386,600 The expiring contract ends 31 March 2025 The contract term will be 1 year with no option to extend. The dates between which the services are intended to be provided is 1st April 2025 - 31st March 2026

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using direct award process C. The existing provider is satisfying the original contract and will likely satisfy the contract to a sufficient standard. This contract was awarded 13/02/2025. The lifetime value of the contract is £386,600. The contract term will be 1 year with no option to extend. The contract will start 01/04/2025 and end 31/03/2026.