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Award

## **Hospital Discharge Support Workers**

NHS Wales Shared Services Partnership

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-005322

Procurement identifier (OCID): ocds-h6vhtk-029c3b

Published 16 March 2021, 3:24pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership

Procurement Department, Cardiff and Vale University Local Health Board, Woodlands House, 2nd Floor, Maes-Y-Coed Road

Cardiff

CF14 4HH

#### **Email**

[emma.lane@wales.nhs.uk](mailto:emma.lane@wales.nhs.uk)

#### **Telephone**

+44 02921836450

#### **Country**

United Kingdom

#### **NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Hospital Discharge Support Workers

Reference number

CAV-STA (20-21) 235

**II.1.2) Main CPV code**

- 85323000 - Community health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Wales Shared Services Partnership wish to inform the market that they intend to award a contract for hospital discharge support workers.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £460,075

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

### **II.2.4) Description of the procurement**

NHS Wales Shared Services Partnership, on behalf of Cardiff and Vale University Local Health Board wish to inform the market that they intend to award a one year with one year extension contract for hospital discharge support workers.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

As part of the winter pressure strategy, the Health Board has allocated funding to engage hospital discharge support workers who will work to;

- accept referrals for those patients needing a residential or nursing home placement in the Cardiff or Vale of Glamorgan area.
- provide practical assistance (including transport) to enable older people and/or their carers to visit homes and make an informed choice. Continue to keep contact with service users, social workers and health professionals until placement is completed.
- respond to requests for advice, information and support from patients, carers and families with regard to residential and nursing home placements.
- keep up to date with procedures on Protection of Vulnerable Adults and respond accordingly to reports of alleged abuse
- provide a range of information and advice on other sources of help where necessary and liaise appropriately with other statutory and voluntary services.
- provide active signposting to other statutory and voluntary services
- keep in touch with developments and information about residential and nursing home care both locally and nationally in order to inform the ongoing development of the service

The Discharge Support Officer role has grown significantly and is now providing support to the majority of wards both at UHL and UHW sites.

The function undertaken by the Discharge Support Officers is complex in nature and requires a level of skill and knowledge that is gained by practical experience. It has taken some time for the required level of expertise to be gained via the pilot scheme. It is unlikely that the level of knowledge, familiarity of surroundings, relationships with ward

Teams, UHB processes and required experience, would be sufficiently developed to be productive via a new provider, within the time frame of the proposed 1 year contract.

The contract requires a degree of flexibility from the workforce, in response to service requirements, which can only be met if individuals are experienced and knowledgeable in the requirements of the service.

Age Connects has an existing network of contacts within the third sector and has developed excellent working relations with colleagues in the UHB board.

Based on the above, the Health Board is applying a 10 day standstill period prior to awarding a one year contract with an option to extend for a further year.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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### **Section V. Award of contract/concession**

#### **Contract No**

CAV-STA (20-21) 235

A contract/lot is awarded: Yes

#### **V.2) Award of contract/concession**

##### **V.2.1) Date of conclusion of the contract**

16 March 2021

##### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor/concessionaire**

Age Connects Cardiff and the Vale

unit 4, Cleeve House

Cardiff

CF14 5GP

Telephone

+44 02920838902

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £460,075

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:109103)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, the strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

NHS Wales Shared Services Partnership on behalf of Cardiff and Vale University Local Health Board will allow a minimum 10 calendar day standstill period between notifying the award decision and awarding the contract. Unsuccessful tenderers and applicants are entitled to receive reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the tenderer/applicant was unsuccessful. Should additional information be required it should be requested of the addressee in section I.1. Aggrieved parties who have been harmed or are at risk of harm by breach of the procurement rules have the right to take action in the High Court (England and Wales). Any such action is subject to strict time limits in accordance with the Public Contracts 2015 (Amendments).