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Award

## **Primary Care Complete Clinical System**

NHS Mid and South Essex Integrated Care Board

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-005309

Procurement identifier (OCID): ocds-h6vhtk-04e27f

Published 17 February 2025, 10:41 am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Mid and South Essex Integrated Care Board

Unit 10 Phoenix Court, Christopher Martin Road

Basildon

SS14 3HG

#### **Email**

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH3 - Essex

#### **National registration number**

Qh8

**Internet address(es)**

Main address

<https://www.midandsouthessex.ics.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Primary Care Complete Clinical System

Reference number

ACE-0792-2025-MSE

**II.1.2) Main CPV code**

- 48180000 - Medical software package

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

This is a voluntary ex ante transparency notice communicating NHS Mid and South Essex Integrated Care Board's (the Authority) intention to award a contract to The Phoenix Partnership (Leeds) Ltd for the provision of SystmOne, a complete clinical system which will support Primary Care in Mid and South Essex to deliver integrated patient care.

This contract commences 1st April 2025 until 30th June 2026, at a total aggregate

contract value including extensions of £3,024,951.00.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,024,951

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

Main site or place of performance

Mid and South Essex

### **II.2.4) Description of the procurement**

Previously during the transition between GPSoC Framework and The GP IT Futures Lot 1 Framework Agreement, Continuity Call Off Agreements (CCOA) were agreed nationally by NHSE and put into place in behalf of the Mid and South Clinical Commissioning Groups (CCGs). NHS Digital and the National Commercial and Procurement Hub worked together to create a fourth procurement vehicle under the GP IT Futures Lot 1 framework, which mimics the Further Competition - On Catalogue procurement methodology but expands on the concept to allow Call Off Agreements to be awarded for values of up to £1.5M, covering both Foundation and non Foundation solutions. The Bridging Agreement process was then executed, with a mini competition run by NHS Digital / the Hub on behalf of the then CCG. Bridging Agreements were timebound to a maximum of eighteen months. The mini competitions focused on the timescales for change and cost of change associated with switching products in the short term. Following the mini competition, NHS Digital / the Hub then provided the CCG with Order Summaries, which outline the ongoing contractual position for the solutions in use by the CCG.

The Authority (now the Mid and South Essex Integrated Care Board) is planning to re-compete the entire GP IT estate via an appropriate route to market, however, the GP IT Futures framework expired on 31 March 2023. The procurement for a Framework Agreement to replace this was due to be completed by 2024 by NHS Digital. The website states that Continuity contracts have been put in place to ensure that you continue to

have access to your purchased solutions and services between 1 April 2023 and the go live date of the replacement, which is scheduled for early 2024. The page was last edited on 25th March 2024, however, the replacement Framework has not been concluded to date by NHS Digital.

The Continuity Contracts in place for Mid and South Essex Integrated Care Board expire on 31st March 2025. As the Authority is unable to run a mini competition under the replacement framework (the Digital Pathways which has been delayed until after the new Procurement Act 2023 is running from 24th February 2025), it has taken a decision to award a contract to the incumbent Provider TPP without call for competition, as TPP is considered to be the most technically capable provider to deliver the primary care core clinical service requirement given the unacceptable financial risks, duplication of resource and continuity of provision risks associated with any change in contractor and therefore swap out of digital solution across c. 150 practices across mid and south Essex within the timescales remaining available to undertake this in. The Authority has been left with no option but to continue the provision via a direct award without call for competition. This award is made to ensure quality, safety and consistency in provision of care that meet the needs of the vulnerable patient population within Mid and South Essex.

To date the aggregate contract spend with TPP for provision of SystemOne for the following contract periods is £8,352,478.00:

Initial contract term: 1st October 2022 - 31st March 2024.

1st extension: 1st April 2024 – 31st October 2024.

2nd Extension: 1st November 2024 – 31st March 2025.

Proposed extension subject of this VEAT: 1st April 2025 – 30th June 2026

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Previously during the transition between GPSoC Framework and The GP IT Futures Lot 1 Framework Agreement, Continuity Call Off Agreements (CCOA) were agreed nationally by NHSE and put into place in behalf of the Mid and South Clinical Commissioning Groups (CCGs). NHS Digital and the National Commercial and Procurement Hub worked together to create a fourth procurement vehicle under the GP IT Futures Lot 1 framework, which mimics the Further Competition - On Catalogue procurement methodology but expands on the concept to allow Call Off Agreements to be awarded for values of up to £1.5M, covering both Foundation and none Foundation solutions. The Bridging Agreement process was then executed, with a mini competition run by NHS Digital / the Hub on behalf of the then CCG. Bridging Agreements were timebound to a maximum of eighteen months. The mini competitions focused on the timescales for change and cost of change associated with switching products in the short term. Following the mini competition, NHS Digital / the Hub then provided the CCG with Order Summaries, which outline the ongoing contractual position for the solutions in use by the CCG.

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#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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### **Section V. Award of contract/concession**

#### **Title**

Primary care complete clinical system

A contract/lot is awarded: Yes

#### **V.2) Award of contract/concession**

##### **V.2.1) Date of conclusion of the contract**

31 January 2025

##### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor/concessionaire**

The Phoenix Partnership (TPP)

TPP House, 129 Low Lane, Horsforth

Leeds

LS18 5PX

Country

United Kingdom

NUTS code

- UKE42 - Leeds

National registration number

LP003984

Internet address

<https://tpp-uk.com>

The contractor/concessionaire is an SME

Yes

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £3,024,951

#### **V.2.5) Information about subcontracting**

The contract/lot/concession is likely to be subcontracted

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court Justice of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

High Court Justice of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Rd,

Basildon

SS14 3HG

Country

United Kingdom

Internet address

<https://www.midandsouthessex.ics.nhs.uk/contact>