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Awarded contract

Direct Payments Advice and Support Service

Thurrock Council

F03: Contract award notice

Notice reference: 2024/S 000-005303

Published: 18 February 2024, 6:43pm

Section I: Contracting authority

I.1) Name and addresses

Thurrock Council

Civic Offices, New Road

Grays

Email

procurement@thurrock.gov.uk

Country

United Kingdom

NUTS code

UKH32 - Thurrock

Internet address(es)

Main address

www.thurrock.gov.uk

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payments Advice and Support Service

Reference number

PS/2023/043

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council's requirement under this Contract is for the provision of Direct Payment Advice and Support service. The Council is seeking a provider that:

- Has a proven record of delivering a direct payment advice and support services to a good standard, ensuring dignity and respect at all times.
- Has proven experience of understanding and working with service users that are eligible for Adult Social Care services.
- Has appropriately trained staff who understand the importance of personalisation and how choice and control has a positive impact on people's lives.
- Is reflective and facilitate good practice by encouraging the service users and stakeholders to give feedback, which is used to improve its service offer.
- Is committed to supporting innovation and the creative use of direct payments to support users to meet their needs and aspirations.

The estimated contract value given in II.1.5 is for the full six year contract period (4+1+1).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £750,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services
- 85000000 - Health and social work services
- 85321000 - Administrative social services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The Council's requirement under this Contract is for the provision of Direct Payment Advice and Support service.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please note the estimated contract value includes all extension options (a total of six years).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032533](#)

Section V. Award of contract

Contract No

PS/2023/043

Title

Direct Payments Advice and Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 February 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Purple Zest Ltd

Potters Bar

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £714,926.4

Total value of the contract/lot: £714,926.4

Section VI. Complementary information

VI.3) Additional information

Contract awarded

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom