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Contract

## **Direct Payments Advice and Support Service**

Thurrock Council

F03: Contract award notice

Notice identifier: 2024/S 000-005303

Procurement identifier (OCID): ocds-h6vhtk-04117d

Published 18 February 2024, 6:43pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thurrock Council

Civic Offices, New Road

Grays

#### **Email**

[procurement@thurrock.gov.uk](mailto:procurement@thurrock.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH32 - Thurrock

#### **Internet address(es)**

Main address

[www.thurrock.gov.uk](http://www.thurrock.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Direct Payments Advice and Support Service

Reference number

PS/2023/043

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council's requirement under this Contract is for the provision of Direct Payment Advice and Support service. The Council is seeking a provider that:

- Has a proven record of delivering a direct payment advice and support services to a good standard, ensuring dignity and respect at all times.
- Has proven experience of understanding and working with service users that are eligible for Adult Social Care services.
- Has appropriately trained staff who understand the importance of personalisation and how choice and control has a positive impact on people's lives.
- Is reflective and facilitate good practice by encouraging the service users and stakeholders to give feedback, which is used to improve its service offer.
- Is committed to supporting innovation and the creative use of direct payments to support users to meet their needs and aspirations.

The estimated contract value given in II.1.5 is for the full six year contract period (4+1+1).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £750,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services
- 85000000 - Health and social work services
- 85321000 - Administrative social services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKH32 - Thurrock

### **II.2.4) Description of the procurement**

The Council's requirement under this Contract is for the provision of Direct Payment Advice and Support service.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please note the estimated contract value includes all extension options (a total of six years).

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-032533](#)

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## **Section V. Award of contract**

### **Contract No**

PS/2023/043

### **Title**

Direct Payments Advice and Support Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Purple Zest Ltd

Potters Bar

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £714,926.4

Total value of the contract/lot: £714,926.4

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Contract awarded

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom