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Tender

Single Source Framework - IT Management Services

Wellspring Academy Trust

F02: Contract notice

Notice identifier: 2021/S 000-005303

Procurement identifier (OCID): ocds-h6vhtk-029c28

Published 16 March 2021, 1:47pm

Section I: Contracting authority

I.1) Name and addresses

Wellspring Academy Trust

Digital Media Centre, County Way

Barnsley

S70 2JW

Email

tenders@exceeding.uk.com

Telephone

+44 3333555111

Country

United Kingdom

NUTS code

UKE3 - South Yorkshire

Internet address(es)

Main address

<https://wellspringacademytrust.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://exceedingsourcing.marketdojo.com/users/current_opportunities

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://exceedingsourcing.marketdojo.com/users/current_opportunities

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Single Source Framework - IT Management Services

II.1.2) Main CPV code

- 72514000 - Computer facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

Wellspring wishes to procure a Single Source Framework Agreement - only one Tenderer shall be successful in this procurement exercise.

We are seeking a support provider who can:

- Undertake due diligence of all existing (and new) academy IT services

(network infrastructure, security, server infrastructure, connectivity etc.) in line with Trust service standards.

- Update and maintain a multi-year development plans including academy development plans that meets our curriculum needs and aligns with the Trust Digital Strategy.

- Take full responsibility for the complete management of IT/Digital Technologies, this includes but is not limited to:

- o Core Server Infrastructure.

- o Wired/Wireless Networking Infrastructure.

- o Cyber Security services.

- o Remote working and resilience.

- o End User client devices (Including but not limited to: Mobile Phones, Tablet Devices, Laptops, PCs...).

- o Operating Systems, Patch Management & Installed User Applications.

- o Print & Copier Management.

- o On Premise & Cloud Data Storage & Backups.

- o On Premise & Cloud Productivity & Identity Access Management Suites (Office 365 / GSuite for Education)

- o Other Teaching and Learning technology (Including but not limited to: Virtual Reality Headsets, Immersive Interactive Zones and Assistive Technology Access Tools).

o Disaster recovery strategy planning and implementation.

- Provide a solution that is easy to manage both commercially and operationally.
- Provide & manage robust, reliable and secure IT systems that conform to industry best practice and meet statutory legal requirements.
- Provide a flexible approach to future requirements, changes in the IT landscape and working practices.
- Guarantee and evidence a robust SLA, monitoring and Escalation Processes will be implemented and reported on monthly, with regular performance reviews.
- Bring additional value add to the Single Source Framework Agreement, seeking out new technologies for our academies, introducing us to likeminded organisations and engaging new suppliers.
- Taking additional products and services from order to in service in a cost and time effective manner

II.1.5) Estimated total value

Value excluding VAT: £1,300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE3 - South Yorkshire

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 years with an option to extend for a further 2, 1 year periods

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 April 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Wellspring Academy Trust

Barnsley

Country

United Kingdom