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Tender

## **Single Source Framework - IT Management Services**

Wellspring Academy Trust

F02: Contract notice

Notice identifier: 2021/S 000-005303

Procurement identifier (OCID): ocds-h6vhtk-029c28

Published 16 March 2021, 1:47pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wellspring Academy Trust

Digital Media Centre, County Way

Barnsley

S70 2JW

#### **Email**

[tenders@exceeding.uk.com](mailto:tenders@exceeding.uk.com)

#### **Telephone**

+44 3333555111

#### **Country**

United Kingdom

## **NUTS code**

UKE3 - South Yorkshire

## **Internet address(es)**

Main address

<https://wellspringacademytrust.co.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://exceedingsourcing.marketdojo.com/users/current\\_opportunities](https://exceedingsourcing.marketdojo.com/users/current_opportunities)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://exceedingsourcing.marketdojo.com/users/current\\_opportunities](https://exceedingsourcing.marketdojo.com/users/current_opportunities)

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Single Source Framework - IT Management Services

#### **II.1.2) Main CPV code**

- 72514000 - Computer facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Wellspring wishes to procure a Single Source Framework Agreement - only one Tenderer shall be successful in this procurement exercise.

We are seeking a support provider who can:

- Undertake due diligence of all existing (and new) academy IT services

(network infrastructure, security, server infrastructure, connectivity etc.) in line with Trust service standards.

- Update and maintain a multi-year development plans including academy development plans that meets our curriculum needs and aligns with the Trust Digital Strategy.

- Take full responsibility for the complete management of IT/Digital Technologies, this includes but is not limited to:

- o Core Server Infrastructure.

- o Wired/Wireless Networking Infrastructure.

- o Cyber Security services.

- o Remote working and resilience.

- o End User client devices (Including but not limited to: Mobile Phones, Tablet Devices,

Laptops, PCs...).

- o Operating Systems, Patch Management & Installed User Applications.
- o Print & Copier Management.
- o On Premise & Cloud Data Storage & Backups.
- o On Premise & Cloud Productivity & Identity Access Management Suites (Office 365 / GSuite for Education)
- o Other Teaching and Learning technology (Including but not limited to: Virtual Reality Headsets, Immersive Interactive Zones and Assistive Technology Access Tools).
- o Disaster recovery strategy planning and implementation.
- Provide a solution that is easy to manage both commercially and operationally.
- Provide & manage robust, reliable and secure IT systems that conform to industry best practice and meet statutory legal requirements.
- Provide a flexible approach to future requirements, changes in the IT landscape and working practices.
- Guarantee and evidence a robust SLA, monitoring and Escalation Processes will be implemented and reported on monthly, with regular performance reviews.
- Bring additional value add to the Single Source Framework Agreement, seeking out new technologies for our academies, introducing us to likeminded organisations and engaging new suppliers.
- Taking additional products and services from order to in service in a cost and time effective manner

### **II.1.5) Estimated total value**

Value excluding VAT: £1,300,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKE3 - South Yorkshire

### **II.2.4) Description of the procurement**

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We are seeking a support provider who can:

- Undertake due diligence of all existing (and new) academy IT services

(network infrastructure, security, server infrastructure, connectivity etc.) in line with Trust service standards.

- Update and maintain a multi-year development plans including academy development plans that meets our curriculum needs and aligns with the Trust Digital Strategy.

- Take full responsibility for the complete management of IT/Digital Technologies, this includes but is not limited to:

- o Core Server Infrastructure.

- o Wired/Wireless Networking Infrastructure.

- o Cyber Security services.

- o Remote working and resilience.

- o End User client devices (Including but not limited to: Mobile Phones, Tablet Devices, Laptops, PCs...).

- o Operating Systems, Patch Management & Installed User Applications.

- o Print & Copier Management.

- o On Premise & Cloud Data Storage & Backups.

- o On Premise & Cloud Productivity & Identity Access Management Suites (Office 365 / GSuite for Education)

o Other Teaching and Learning technology (Including but not limited to: Virtual Reality Headsets, Immersive Interactive Zones and Assistive Technology Access Tools).

o Disaster recovery strategy planning and implementation.

- Provide a solution that is easy to manage both commercially and operationally.
- Provide & manage robust, reliable and secure IT systems that conform to industry best practice and meet statutory legal requirements.
- Provide a flexible approach to future requirements, changes in the IT landscape and working practices.
- Guarantee and evidence a robust SLA, monitoring and Escalation Processes will be implemented and reported on monthly, with regular performance reviews.
- Bring additional value add to the Single Source Framework Agreement, seeking out new technologies for our academies, introducing us to likeminded organisations and engaging new suppliers.
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### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,200,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 years with an option to extend for a further 2, 1 year periods

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 April 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Wellspring Academy Trust

Barnsley

Country

United Kingdom