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Contract

Waste Collection, Recycling and Street Cleansing Services Contract

London Borough of Hammersmith & Fulham

F03: Contract award notice

Notice identifier: 2023/S 000-005299

Procurement identifier (OCID): ocds-h6vhtk-02cb81

Published 22 February 2023, 1:34pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hammersmith & Fulham

Hammersmith Town Hall

London

W6 9JU

Email

procurement@lbhf.gov.uk

Country

United Kingdom

Region code

UK133 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

www.lbhf.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Waste Collection, Recycling and Street Cleansing Services Contract

II.1.2) Main CPV code

- 90000000 - Sewage, refuse, cleaning and environmental services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Hammersmith & Fulham (the “Authority”) invites expressions of interest from suitability qualified and experienced organisations for the provision of its Waste Collection, Recycling and Street Cleansing Services Contract (the “Contract”). The services under the Contract will include waste collection and recycling services, cleansing services, and other supporting services (including container management, customer care and satisfaction, service requests and complaints management, and communications). In addition to the core elements of the services, there are a number of services which are included in the procurement and in the potential scope of the Contract, which are more fully set out in the procurement documents, and referred to as ‘Provisional Services’ and ‘Anticipated Changes’. The Authority intends to make site(s) available for the provision of the services. In relation to the provision of vehicles and any provision of finance for vehicles, interested applicants are referred to the procurement documentation for information. Interested applicants are further directed to Section VI.3 below for further

details in relation to the Contract, including information about the scope of services, length of contract and estimated value.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £146,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

II.2.4) Description of the procurement

The successful bidder (the “Contractor”) will provide the following services in the delivery of the Contract:

a) Waste Collection and Recycling Services:

- a. Household Residual Waste collection;
- b. Household Dry Recycling collection;
- c. Household Food Waste collection (initially in the prototype scheme area of around 6000 homes with progressive expansion of the scheme during the initial stages of the contract as well as introduction in other relevant housing types);
- d. Christmas Tree Recycling collection;
- e. Household Bulky Waste collection;
- f. Household WEEE collection;
- g. Other non-domestic Waste and Recycling collection;
- h. Commercial Waste and Dry Recycling collection;
- i. Skips;
- j. Clinical Waste; and
- k. Garchey

b) Cleansing Services:

- a. Mechanical and manual cleansing;
- b. Public car parks cleansing;
- c. Non-enclosed recreational parks and green open spaces;
- d. Litter bin and specialised bins;
- e. Clear All on designated roads;
- f. Street washing;
- g. Subways, bridges and footbridges;
- h. Street markets cleansing;
- i. Removal of fly-tipped materials and abandoned waste;
- j. Fly posting removal;
- k. Dead animals clearance;
- l. Special events cleansing;
- m. Public Drawdocks cleansing;
- n. Seasonal leaf fall collection;
- o. Weed control service on hardstanding areas; and
- p. Winter maintenance

c) Other Services:

- a. Container Management;
- b. Customer Care and Satisfaction;
- c. Service Requests and Complaints Management; and
- d. Communications.

Furthermore, the Contractor may be required to provide the following Provisional Services:

- a. Further roll out of the wheeled bin scheme beyond the prototype scheme area, for the collection of residual waste and dry recycling in street level and basement properties; and
- b. Household Garden Waste collection;

The Contractor may also be required to make the following Anticipated Changes to the services:

- a. Commercial Waste services (sales and marketing);
- b. Commercial Food Waste collection;
- c. Graffiti and pasted fly posting removal;
- d. Clinical Waste;
- e. Materials management services; and
- f. Fuel provision.

The Authority may require the Contractor to

provide the Provisional Services and Anticipated Changes under the Contract, but does not commit to doing so. The procurement documents provide further information about these elements of the services.

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 40

Cost criterion - Name: Quality / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-017427](#)

Section V. Award of contract

Title

Waste Recycling & Street Cleansing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 January 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Veolia ES UK Ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £200,000,000

Total value of the contract/lot: £146,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Hammersmith & Fulham Council

London

Country

United Kingdom