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Contract

## **Provision of 3rd Line Support & Minor Development to AiB Bespoke Case Management Systems**

Accountant in Bankruptcy

F20: Modification notice

Notice identifier: 2021/S 000-005294

Procurement identifier (OCID): ocids-h6vhtk-029c1f

Published 16 March 2021, 12:48pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Accountant in Bankruptcy

1 Pennyburn Road

Kilwinning

KA13 6SA

#### **Contact**

Laura Robertson

#### **Email**

[laura.robertson@aib.gov.uk](mailto:laura.robertson@aib.gov.uk)

#### **Telephone**

+44 3002002600

#### **Fax**

+44 3002002601

**Country**

United Kingdom

**NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

**Internet address(es)**

Main address

<http://www.aib.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00233](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00233)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of 3rd Line Support & Minor Development to AiB Bespoke Case Management Systems

Reference number

AiB 2016/5

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48983000 - Development software package
- 48000000 - Software package and information systems
- 48810000 - Information systems
- 72222100 - Information systems or technology strategic review services

### **II.2.3) Place of performance**

NUTS codes

- UKM - SCOTLAND

### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

AiB has a requirement for 3rd line support and minor development for bespoke case management systems. In addition to support and minor development AiB require architectural system reviews to be undertaken on each supported system to assist in prolonging the life of each system. First and 2nd line IT support for all bespoke applications continues to be provided by our in-house dedicated IT Support Team.

This contract was originally awarded as a call off under the Scottish Government (SG) collaborative framework for ICT Services - Digital and Technology Services (DATS) SP-14-007.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2015/S 127-233805](#)

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## **Section V. Award of contract/concession**

### **Contract No**

AiB 2016/5

### **Title**

Provision of 3rd Line Support & Minor Development to AiB Bespoke Case Management Systems

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

13 March 2017

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Leidos Innovations

Skypark 1, 8 Elliot Place

Glasgow

G3 8EP

Telephone

+44 3336000200

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £488,535

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This contract was awarded under the SG collaborative framework: ICT Services - Digital & Technology Services (DATS) SP-14-007. As this was a call off contract an OJEU award notice was not published, therefore the OJEU reference for the framework award notice has been provided at Section IV IV.2.1. An award notice for this call off contract was published via the Public Contracts Scotland (PCS) quick quote function, with a notice reference of APR279706.

This contract was awarded for an initial period of 36 months with a 12 month extension period available.

(SC Ref:645491)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kilmarnock Sheriff Court

St Marnock Street

Kilmarnock

KA1 1ED

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72222300 - Information technology services

#### **VII.1.2) Additional CPV code(s)**

- 48983000 - Development software package
- 48000000 - Software package and information systems
- 48810000 - Information systems
- 72222100 - Information systems or technology strategic review services

#### **VII.1.3) Place of performance**

NUTS code

- UKM - SCOTLAND

#### **VII.1.4) Description of the procurement:**

AiB has an ongoing requirement for 3rd line support and minor development for bespoke case management systems. In addition to support and minor development AIB require architectural system reviews to be undertaken on each supported system to assist in prolonging the life of each system. First and 2nd line IT support for all bespoke applications continues to be provided by our in-house dedicated IT Support Team.

This contract was originally awarded as a call off under the Scottish Government (SG) collaborative framework for ICT Services - Digital and Technology Services (DATS) Framework (SP-14-007).

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

6

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£244,267

### **VII.1.7) Name and address of the contractor/concessionaire**

Leidos Innovations

Skypark 1, 8 Elliot Place

Glasgow

G3 8EP

Telephone

+44 3336000200

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This modification is to extend the duration of the contract for 6 months, until 30 September 2021. The services provided under this contract will not change.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The on-set of the ongoing COVID-19 pandemic has created unprecedented uncertainty in



relation to the work undertaken by AiB. Throughout 2020 various AiB IT system changes had to be made at short notice to accommodate emergency legislation amendments in relation to COVID-19. This has impacted the capacity of AiB to fully establish the IT support and development requirement going forward and retender the contract at this time. This modification will ensure continuity of essential support services and minor IT development and allow AiB to complete the procurement process and transition to a new contract.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £488,535

Total contract value after the modifications

Value excluding VAT: £732,802