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Not applicable

Provision of an out of hours repair call handling service

Pobl Group Ltd

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-005287

Procurement identifier (OCID): ocds-h6vhtk-02902f

Published 16 March 2021, 12:24pm

Section I: Contracting authority/entity

I.1) Name and addresses

Pobl Group Ltd

Pobl House, Phoenix Way

Swansea

SA7 9EQ

Email

procurement.helpdesk@poblgroup.co.uk

Telephone

+44 1792460609

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://poblgroup.co.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0512

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an out of hours repair call handling service

Reference number

PROC0112

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

The contract is for an out of hours call handling service; primarily for emergency repairs and emergency situations. It is anticipated the volume of calls will be approximately but not limited to 10,000 calls annually.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-002248](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit

Instead of

Date

18 March 2021

Local time

2:00pm

Read

Date

25 March 2021

Local time

2:00pm

Section number

IV.2.7

Place of text to be modified

Conditions for opening of tenders

Instead of

Date

18 March 2021

Local time

2:30pm

Read

Date

25 March 2021

Local time

2:30pm

VII.2) Other additional information

Refer to message via etenderwales portal