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Contract

## **Contract for Security Maintenance**

OPEN UNIVERSITY(THE)

F03: Contract award notice

Notice identifier: 2022/S 000-005272

Procurement identifier (OCID): ocds-h6vhtk-031b34

Published 25 February 2022, 11:46am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

OPEN UNIVERSITY(THE)

Walton Hall

MILTON KEYNES

MK76AA

#### **Contact**

Procurement Team

#### **Email**

[finance-tenders@open.ac.uk](mailto:finance-tenders@open.ac.uk)

#### **Telephone**

+44 1908655814

#### **Country**

United Kingdom

**NUTS code**

UKJ12 - Milton Keynes

**Internet address(es)**

Main address

[www.open.ac.uk](http://www.open.ac.uk)

Buyer's address

<https://in-tendhost.co.uk/openuniversity/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Contract for Security Maintenance

Reference number

OUPA10638

**II.1.2) Main CPV code**

- 35120000 - Surveillance and security systems and devices

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Open University have awarded a new contract to the current security maintenance partner covering the installation and maintenance, on a nationwide basis, including Ireland, of Access Control, CCTV, Intruder Alarms, Intercoms, Control Room Monitoring Equipment and the integration of these into a single platform with links to the University's IT system. This includes external monitoring of intruder alarms.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £890,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 32234000 - Closed-circuit television cameras
- 32235000 - Closed-circuit surveillance system
- 32323500 - Video-surveillance system
- 35120000 - Surveillance and security systems and devices

#### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester
- UKF1 - Derbyshire and Nottinghamshire
- UKF2 - Leicestershire, Rutland and Northamptonshire
- UKJ12 - Milton Keynes
- UKL2 - East Wales
- UKM9 - Southern Scotland
- UKN0 - Northern Ireland

#### **II.2.4) Description of the procurement**

The Open University has awarded a new contract to the current security maintenance partner which covers the installation and maintenance, on a nationwide basis, including Ireland, of Access Control, CCTV, Intruder Alarms, Intercoms, Control Room Monitoring Equipment and the integration of these into a single platform with links to the University's IT system. This includes external monitoring of intruder alarms. The system covers all OU sites and comprises 834 card readers, 391 CCTV cameras, 37 intruder alarms and 18 intercoms. The system is utilised to produce all of the ID cards for staff, PGR students and contractors.

The main access control system is Maxxess and is the backbone of all of the systems, forming the integration link that permits monitoring and responses to all of the electronic security systems. The Maxxess system also permits access to the data on the card holders that is utilised across all OU locations for the use of printers and scanners and the Library barcode system for logging books in and out. The system has been in place for more than 15 years and has been regularly upgraded to the latest software and firmware.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The contract is for 3 years with an option to extend for a further period of 24 months in 12-month increments

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The University committed to its current access control system over 15 years ago. This system has expanded over the years covering all of its sites with one card allowing access to all areas. There are many hundreds of card readers and an in-built link with our IT systems to allow the verification of printing and scanning across all of the University's multifunctional devices and use of Library booking system.

The current system is Maxxess. The approved list of partners that Maxxess will supply equipment to has differing levels of accreditation which ranks them in terms of experience and knowledge on the product.

The current supplier has 15 years plus experience with the Open University (OU) to provide and deal with highly complex large networked systems, working to a Platinum accreditation on a Maxxess system with nationwide capability. Key elements that a platinum accredited supplier possesses are:

- Advanced System engineering solution Course
- Advanced System conversion from Lenel to Maxxess software Course
- Advanced System Management and Database management Course
- Advanced System Integration and SQL management Course
- Partner provides annual documentation of at least five end customers with complete solutions specification

These elements are essential for the ongoing development and maintenance of the OU's electronic security systems.

To change out the access control system and all of the links it has to other security systems and the wider IT systems would require a large investment and would be directly opposed to the University's sustainability programme. In addition to the Maxxess element of the security systems the other core parts (CCTV, intruder alarms and intercoms) are all linked on a complex network forming part of the OU network. These again are specialist skills that the current supplier has demonstrated over many years that they continue to possess and enhance working as partners with the OU.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

OUPA10638

### **Title**

Contract for Security Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 February 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Visual Electronic Services Ltd

16 Bridgegate Business Park

Aylesbury

HP19 8XN

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £890,000

Total value of the contract/lot: £890,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

N/A

N/A

Country

United Kingdom