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Contract

# **Ealing Carers Support Service**

London Borough of Ealing

F03: Contract award notice

Notice identifier: 2022/S 000-005263

Procurement identifier (OCID): ocds-h6vhtk-02bf3b

Published 25 February 2022, 11:31am

## **Section I: Contracting authority**

## I.1) Name and addresses

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

#### Contact

Ms Christine Baker

#### **Email**

bakerc@ealing.gov.uk

#### **Telephone**

+44 2088255122

#### Country

United Kingdom

### **NUTS** code

UK - United Kingdom

Internet address(es)

Main address

http://www.ealing.gov.uk

Buyer's address

http://www.ealing.gov.uk

# I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

## **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

Ealing Carers Support Service

Reference number

DN551919

#### II.1.2) Main CPV code

85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The current contract for the Ealing Carers Support Service ends on 31st March 2022. Ealing tendered for a new Carers Support Service over Summer 2021 and the service will commence on 1st April 2022. Ealing has carried out market engagement and gathered feedback from the market during June/July 2021. Ealing has tendered for a three-year contract with the possibility of a 2 year extension. The annual value of the Carers Support Service is approximately up to £100,000 per annum.

Ealing has an estimated 35,000 adult carers providing unpaid, informal care. The Census 2011 indicated that 8.5% of Ealing residents provide unpaid care to a friend, relative or neighbour. Based on national research it is estimated that there may be more than 4,000 young carers aged under 18 in Ealing. Ealing has therefore sought a suitably qualified provider who has experience of delivering vital support services to carers of all ages and carers across all health and social care needs.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,000,000

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

The current contract for the Ealing Carers Support Service ends on 31st March 2022. Ealing tendered for a new Carers Support Service over Summer 2021 and the service will commence on 1st April 2022. Ealing has carried out market engagement and gathered feedback from the market during June/July 2021. Ealing has tendered for a three-year contract with the possibility of a 2 year extension. The annual value of the Carers Support Service is approximately up to £100,000 per annum.

Ealing has an estimated 35,000 adult carers providing unpaid, informal care. The Census 2011 indicated that 8.5% of Ealing residents provide unpaid care to a friend, relative or neighbour. Based on national research it is estimated that there may be more than 4,000 young carers aged under 18 in Ealing. Ealing has therefore sought a suitably qualified provider who has experience of delivering vital support services to carers of all ages and carers across all health and social care needs.

#### II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 40

Cost criterion - Name: Quality / Weighting: 60

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2021/S 000-014280</u>

### Section V. Award of contract

#### **Title**

Carers Support Service

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

25 October 2021

#### V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Your Voice in Health and Social Care

45 St Marys Road, Ealing

London

**W5 5RG** 

Email

tim@yvhsc.org.uk

Telephone

+44 2038860839

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

National registration number

08397315

Internet address

www.ealing.gov.uk

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

# **Section VI. Complementary information**

## VI.4) Procedures for review

VI.4.1) Review body

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

London

W5

Email

bakerc@ealing.gov.uk

Telephone

+44 2088255122

Country

**United Kingdom** 

Internet address

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