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Contract

## **Ealing Carers Support Service**

London Borough of Ealing

F03: Contract award notice

Notice identifier: 2022/S 000-005263

Procurement identifier (OCID): ocds-h6vhtk-02bf3b

Published 25 February 2022, 11:31am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

### **Contact**

Ms Christine Baker

### **Email**

[bakerc@ealing.gov.uk](mailto:bakerc@ealing.gov.uk)

### **Telephone**

+44 2088255122

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Ealing Carers Support Service

Reference number

DN551919

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The current contract for the Ealing Carers Support Service ends on 31st March 2022. Ealing tendered for a new Carers Support Service over Summer 2021 and the service will commence on 1st April 2022. Ealing has carried out market engagement and gathered feedback from the market during June/July 2021. Ealing has tendered for a three-year contract with the possibility of a 2 year extension. The annual value of the Carers Support Service is approximately up to £100,000 per annum.

Ealing has an estimated 35,000 adult carers providing unpaid, informal care. The Census 2011 indicated that 8.5% of Ealing residents provide unpaid care to a friend, relative or neighbour. Based on national research it is estimated that there may be more than 4,000 young carers aged under 18 in Ealing. Ealing has therefore sought a suitably qualified provider who has experience of delivering vital support services to carers of all ages and carers across all health and social care needs.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,000,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The current contract for the Ealing Carers Support Service ends on 31st March 2022. Ealing tendered for a new Carers Support Service over Summer 2021 and the service will commence on 1st April 2022. Ealing has carried out market engagement and gathered feedback from the market during June/July 2021. Ealing has tendered for a three-year contract with the possibility of a 2 year extension. The annual value of the Carers Support Service is approximately up to £100,000 per annum.

Ealing has an estimated 35,000 adult carers providing unpaid, informal care. The Census 2011 indicated that 8.5% of Ealing residents provide unpaid care to a friend, relative or neighbour. Based on national research it is estimated that there may be more than 4,000 young carers aged under 18 in Ealing. Ealing has therefore sought a suitably qualified provider who has experience of delivering vital support services to carers of all ages and carers across all health and social care needs.

### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 40

Cost criterion - Name: Quality / Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-014280](#)

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## **Section V. Award of contract**

### **Title**

Carers Support Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Your Voice in Health and Social Care

45 St Marys Road, Ealing

London

W5 5RG

Email

[tim@vvhsc.org.uk](mailto:tim@vvhsc.org.uk)

Telephone

+44 2038860839

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08397315

Internet address

[www.ealing.gov.uk](http://www.ealing.gov.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

London

W5

Email

[bakerc@ealing.gov.uk](mailto:bakerc@ealing.gov.uk)

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