

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005252-2025>

Tender

Digital, Data and Technology Resource Augmentation

ANGLIAN WATER SERVICES LIMITED

F05: Contract notice – utilities

Notice identifier: 2025/S 000-005252

Procurement identifier (OCID): ocds-h6vhtk-04e25d

Published 14 February 2025, 4:56pm

Section I: Contracting entity

I.1) Name and addresses

ANGLIAN WATER SERVICES LIMITED

Lancaster House Lancaster Way

HUNTINGDON

PE296XU

Contact

Kate Jordan

Email

kjordan@anglianwater.co.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Companies House

02366656

Internet address(es)

Main address

www.anglianwater.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://esourcing.scanmarket.com/Events/PublicEvents/3004/57aa08f02740e2c172f509ae0fa4807a/all>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital, Data and Technology Resource Augmentation

Reference number

2025 004

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support
 - JA01 - For computer hardware
 - JA02 - For computer software
 - JA03 - For network use
 - JA04 - For design
 - JA06 - For development
 - JA08 - Upgrade
 - JA11 - For intranet
 - JA12 - For network
 - JA17 - For data
 - JA19 - For server
 - JA21 - For developing
 - JA22 - For programming
 - JA23 - For upgrading

II.1.3) Type of contract

Services

II.1.4) Short description

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system architecture, engineering, and integration

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - ERP

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system

architecture, engineering, and integration. Where required, they will hold individual or corporate certifications in relevant systems and tools, ensuring they meet AW's technical and operational needs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

As stated within the contract document

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

As stated within the contract document

II.2) Description

II.2.1) Title

Lot 2 - Hyperscaler Cloud

Lot No

2

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system architecture, engineering, and integration. Where required, they will hold individual or corporate certifications in relevant systems and tools, ensuring they meet AW's technical and operational needs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

At Anglian Waters discretion - see contract

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

As stated within the contract document

II.2) Description

II.2.1) Title

Lot 3 - Digital

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system

architecture, engineering, and integration. Where required, they will hold individual or corporate certifications in relevant systems and tools, ensuring they meet AW's technical and operational needs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

At Anglian Waters discretion - see contract for further details

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

As stated within the contract document

II.2) Description

II.2.1) Title

Lot 4 - Industrial IoT

Lot No

4

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system architecture, engineering, and integration. Where required, they will hold individual or corporate certifications in relevant systems and tools, ensuring they meet AW's technical and operational needs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

At Anglian Waters discretion - see contract for details

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

As stated within the contract document

II.2) Description

II.2.1) Title

Lot E - Enterprise

Lot No

5

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system

architecture, engineering, and integration. Where required, they will hold individual or corporate certifications in relevant systems and tools, ensuring they meet AW's technical and operational needs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

see contract for details

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

see contract for details

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 April 2025

Local time

11:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Anglian Water Services

Huntingdon

Country

United Kingdom