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Tender

## **Digital, Data and Technology Resource Augmentation**

ANGLIAN WATER SERVICES LIMITED

F05: Contract notice – utilities

Notice identifier: 2025/S 000-005252

Procurement identifier (OCID): ocds-h6vhtk-04e25d

Published 14 February 2025, 4:56pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

ANGLIAN WATER SERVICES LIMITED

Lancaster House Lancaster Way

HUNTINGDON

PE296XU

#### **Contact**

Kate Jordan

#### **Email**

[kjordan@anglianwater.co.uk](mailto:kjordan@anglianwater.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH12 - Cambridgeshire CC

**Companies House**

02366656

**Internet address(es)**

Main address

[www.anglianwater.co.uk](http://www.anglianwater.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://esourcing.scanmarket.com/Events/PublicEvents/3004/57aa08f02740e2c172f509ae0fa4807a/all>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital, Data and Technology Resource Augmentation

Reference number

2025 004

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support
  - JA01 - For computer hardware
  - JA02 - For computer software
  - JA03 - For network use
  - JA04 - For design
  - JA06 - For development
  - JA08 - Upgrade
  - JA11 - For intranet
  - JA12 - For network
  - JA17 - For data
  - JA19 - For server
  - JA21 - For developing
  - JA22 - For programming
  - JA23 - For upgrading

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system architecture, engineering, and integration

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - ERP

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England

### **II.2.4) Description of the procurement**

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system

architecture, engineering, and integration. Where required, they will hold individual or corporate certifications in relevant systems and tools, ensuring they meet AW's technical and operational needs.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

As stated within the contract document

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

As stated within the contract document

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Hyperscaler Cloud

Lot No

2

**II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UKH - East of England

**II.2.4) Description of the procurement**

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

The Agreement enables AW to scale its teams through resource augmentation for ongoing operational support and enhancements, including regulatory changes, system upgrades, process optimisation, and transformation initiatives. The supplied resources will collaborate within multi-disciplinary, multi-partner teams, leveraging expertise in system architecture, engineering, and integration. Where required, they will hold individual or corporate certifications in relevant systems and tools, ensuring they meet AW's technical and operational needs.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

At Anglian Waters discretion - see contract

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

As stated within the contract document

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Digital

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England

### **II.2.4) Description of the procurement**

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

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architecture, engineering, and integration. Where required, they will hold individual or corporate certifications in relevant systems and tools, ensuring they meet AW's technical and operational needs.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

At Anglian Waters discretion - see contract for further details

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

As stated within the contract document

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - Industrial IoT

Lot No

4

**II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UKH - East of England

**II.2.4) Description of the procurement**

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

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**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

At Anglian Waters discretion - see contract for details

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

As stated within the contract document

## **II.2) Description**

### **II.2.1) Title**

Lot E - Enterprise

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England

### **II.2.4) Description of the procurement**

The Agreement aims to provide high-calibre digital, data, and technology resources to support Anglian Water's (AW) teams. These resources will be sourced from both Large Technology System Integrators and Mid-Tier Technology Companies, ensuring timely and flexible access to skilled professionals for short- to long-term engagements. Augmentees will integrate into AW's service lines and squads to support business change, major upgrades, and scaling of operational teams, adding expertise and capacity where needed.

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

see contract for details

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

see contract for details

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 April 2025

Local time

11:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Anglian Water Services

Huntingdon

Country

United Kingdom