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## **Virtual Ward and Clinical Outpatient Services**

### **East of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust**

Publication reference: 2021/S 000-005246

Publication date: 15 March 2021

F01: Prior information notice

Prior information only

## **Section I: Contracting authority**

### **I.1) Name and addresses**

East of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

Victoria House, Capital Park, Fulbourn

Cambridge

CB21 5XB

### **Contact**

Pharmacy Team - Jocelyn Bale

### **Email**

[pharmacy@eoecph.nhs.uk](mailto:pharmacy@eoecph.nhs.uk)

### **Country**

United Kingdom

**NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

**Main address**

<http://www.eoecph.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from another address:

East of England NHS Collaborative Procurement Hub c/o West Suffolk NHS Foundation Trust

Victoria House, Capital Park, Fulbourn

Cambridge

CB21 5XB

**Contact**

Pharmacy Team - Jocelyn Bale

**Email**

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**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Virtual Ward and Clinical Outpatient Services

**Reference number**

Project 19124

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The overall aim of the Virtual Ward and Clinical Outpatients Services Framework Agreement is to provide responsive and time limited support to individuals who are medically fit to receive treatment outside of an Acute hospital by providing defined clinical services and/or advice/information/signposting to inform a care pathway which enables patients to safely resettle at home and promote independent and choice.

The service provider will facilitate appropriate interventions and provide pharmacy

treatments at home or at outpatient clinics close to home. This will promote independence and reduce the likelihood of hospital readmission or long term care. The interventions will be prompt and provide access to services which enable timely discharge or admission avoidance.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Out of Hospital Injectable Services - Community Clinics

### **Lot No**

Lot 1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

#### **NUTS codes**

- UK - UNITED KINGDOM

### **II.2.4) Description of the procurement**

Definition of Activity/ Services:

Administration of hospital managed injectable therapies in a fixed location community setting as part of long-term outpatient therapy, short-term supported discharge.

## **II.2) Description**

### **II.2.1) Title**

Out of Hospital Injectable Services - Mobile Treatment Unit

### **Lot No**

Lot 2

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

**NUTS codes**

- UK - UNITED KINGDOM

**II.2.4) Description of the procurement**

Definition of Activity/ Services:

Administration of hospital managed injectable therapies in a mobile treatment unit as part of long-term outpatient therapy, short-term supported discharge model or admission avoidance model.

**II.2) Description**

**II.2.1) Title**

Hospital at Home Virtual Ward

**Lot No**

Lot 3

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

**NUTS codes**

- UK - UNITED KINGDOM

**II.2.4) Description of the procurement**

Definition of Activity/ Services:

Provision of a holistic personalised care package encompassing multiple healthcare

disciplines to meet patient's needs as part of long-term outpatient treatment, short-term supported discharge or admission avoidance.

## **II.2) Description**

### **II.2.1) Title**

Clinical Support Services for Outpatients

### **Lot No**

Lot 4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

#### **NUTS codes**

- UK - UNITED KINGDOM

### **II.2.4) Description of the procurement**

Definition of Activity/ Services:

Personalised support service augmenting NHS clinic outpatient care to improve medicines adherence, patient activation / experience and clinical outcomes. To facilitate delivery of patient pathway from initial presentation to information, advice or treatment whilst avoiding any further delays to patients. To provide the relevant clinical or non-clinical staff, where appropriate, to perform clinical and support activities including administration, diagnostics and further therapies. Work closely with Participating Authorities to foster a positive working relationship with the goal being to maximise the effectiveness of appropriate evidence-based care.

## **II.3) Estimated date of publication of contract notice**

15 March 2021

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

## **Section VI. Complementary information**

### **VI.3) Additional information**

This procurement is at the pre-tender stage. The purpose of the PIN is to engage suppliers to understand market capability and capacity to deliver the requirements. This notice is for information only and the Contracting Authority reserves the right to not proceed to tender. The information contained in this notice, including information relating to the nature and scope of the Authority's requirements, the service classification of this requirement, Lot information or the CPV code(s), is only indicative of current thinking and is neither exhaustive nor binding and the Authority reserves the right at its absolute discretion to amend it at the time of issue of any further notice or notices or at any other time. The publication of this notice in no way obliges the Authority to commence any competitive tender process. The Authority is not and shall not be liable for any costs incurred by those expressing an interest in participating in this opportunity. The Contracting Authority intends to use an eTendering system in this procurement exercise.

The resulting Framework Agreement will be for the East of England NHS Collaborative Procurement Hub (EoECPH) members, as well as any additional new members to this organisations throughout the duration of any upcoming framework. Subject to successful application for associate membership this Framework Agreement will include, and be for the benefit of any publicly funded (both wholly and partially funded) entity in the United Kingdom, including Northern Ireland, Scotland, Wales and England. This will include, but is not limited to: acute, ambulance, mental health, clinical commissioning groups, health and care trusts, area teams, local authorities, social enterprises, private providers delivering an NHS Commissioned Service and Special Health Authorities, HSC in Northern Ireland, NHS Scotland and NHS Wales, including any successor or emerging organisations, which will include but is not limited to the emerging landscape of combined health and social care commissioners and providers. This will include any statutory and other successor organisations to any of the foregoing.

Please follow the links below to identify specific organisations:

- NHS trusts: <http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>
- Clinical Commissioning Groups:  
<http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx>
- Area Teams: <http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx>
- Local Authorities: <https://www.lgbce.org.uk/records-and-resources/local-authorities-in-england>
- Special health authorities:  
<http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx>
- HSC in Northern Ireland: <http://online.hscni.net/other-hsc-organisations>
- NHS Scotland: <http://www.scot.nhs.uk/organisations/>
- NHS Wales: <http://www.wales.nhs.uk/ourservices/directory>.

The members of the East of England NHS CPH may be found at:

<https://www.eoecph.nhs.uk/our-customers.htm>

As part of its pre-tender strategy, East of England Collaborative Procurement Hub would also like to engage with suppliers of these products/services via a Request for Information (RFI). If you would like to more information please register your expression of interest by emailing [pharmacy@eoecph.nhs.uk](mailto:pharmacy@eoecph.nhs.uk) - procurement lead Jocelyn Bale. The RFI and supporting documentation will then be sent via email.

Interested parties will then have 4 weeks from the dispatch of this notice to complete and return the RFI. The Authority is seeking expressions of interest and any comments on the information presented in the supporting documentation by 16/04/2021. It is anticipated that further meetings will then be arranged with suppliers to continue to develop market intelligence and refine the scope.