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Tender

## **IT Services Partner - English Rural Housing Association**

English Rural Housing Association

F02: Contract notice

Notice identifier: 2022/S 000-005241

Procurement identifier (OCID): ocids-h6vhtk-031b15

Published 25 February 2022, 9:52am

The closing date and time has been changed to:

**31 March 2022, 12:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

English Rural Housing Association

7A Strutton Ground, Westminster

London

SW1P 2HY

#### **Email**

[andrew.buckels@3cconsultants.co.uk](mailto:andrew.buckels@3cconsultants.co.uk)

#### **Telephone**

+44 7824018916

## **Country**

United Kingdom

## **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://www.englishrural.org.uk/>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA42865](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA42865)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.mytenders.co.uk.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.mytenders.co.uk.uk/>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IT Services Partner - English Rural Housing Association

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

English Rural has a current Managed Service provider, who's contract expires in July 22. They are therefore seeking to procure a new IT services partner to provision hosting of their infrastructure, IT support and support in enhancing their current ways of working through innovation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72910000 - Computer back-up services
- 72253000 - Helpdesk and support services
- 72253200 - Systems support services
- 72222000 - Information systems or technology strategic review and planning services
- 32430000 - Wide area network

- 32428000 - Network upgrade
- 32427000 - Network system
- 32425000 - Network operating system
- 32422000 - Network components
- 72611000 - Technical computer support services
- 32413100 - Network routers
- 72514000 - Computer facilities management services
- 32412110 - Internet network
- 32412000 - Communications network
- 32571000 - Communications infrastructure
- 32424000 - Network infrastructure
- 72267100 - Maintenance of information technology software
- 72222300 - Information technology services

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

7A Strutton Ground, London SW1P 2HY

### **II.2.4) Description of the procurement**

As a minimum, this contract will be the provision of an IT Services Partner to cover the following areas:

Microsoft 365 and Application Server(s)

DR and Backup

Cyber Security

End user Support and Device management

Wireless and Networking

Telephony

We have developed what we believe to be a list of core IT responsibilities and have identified those which English Rural will take ownership on, and those which we will be looking for our new IT Services Partner to take ownership of.

### **II.2.5) Award criteria**

Quality criterion - Name: Presentation / Weighting: 20

Quality criterion - Name: Tender Response / Weighting: 30

Quality criterion - Name: Suitability / Weighting: 10

Cost criterion - Name: Price / Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £180,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend for 2 periods of 12 months - 3+1+1 contract

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Selection Criteria as stated in the documentation

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Selection Criteria as stated in the documentation

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

28 March 2022

Local time

12:00pm

Changed to:

Date

31 March 2022

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

## **IV.2.7) Conditions for opening of tenders**

Date

28 March 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=225530](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=225530).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at [https://www.mytenders.co.uk/sitehelp/help\\_guides.aspx](https://www.mytenders.co.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:225530)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office



London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>