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Award

DA/DC and MoP Services

SEVERN TRENT WATER LIMITED
HAFREN DYFRDWY CYFYNGEDIG

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005227

Procurement identifier (OCID): ocds-h6vhtk-05552a ([view related notices](#))

Published 21 January 2026, 11:56am

Scope

Description

Combined Contract for MoP and DC/DA Services

The was split into different lots and will be awarded as two contracts:

MOP

A MOP is responsible for the installation and maintenance of electricity meters and communication (comms) links.

DC/DA

Severn Trent Water Limited, Hafren Dyfrdwy Cyfyngedig & Severn Trent Green Power Limited require a single supplier to provide the DA/DC services for all of their estate.

Severn Trent Water (STW) and Hafren Dyfrdwy (HD) require a single supplier to provide Data Collector/Data Aggregator (DC/DA) services.

The Data Collector (DC) is an organisation that is accredited by OFGEM to collect half hourly metering system data and Smart meter data.

The Data Aggregator (DA) is an organisation that is accredited by OFGEM to aggregate and validate the metering data that has been collected. The data then is provided to suppliers for billing and settlement purposes.

Lot 1. Lot 1 - Data Aggregator / Data Collector (DA/DC)

Description

The Utilities are required by the energy regulator to have a data collector and aggregator contract in place; the existing agreement is up for renewal from the 1st of April 2026 and therefore the Utilities are running a competitive tender for these services.

The Utilities require a single supplier to provide the DA/DC services for their estates.

More information can be found in the tender document which can be accessed in SAP Ariba.

Lot 2. Lot 2 - Meter Operator (MOP) Services

Description

The Utilities are required by the energy regulator to have a Meter Operator (MOP) in place for all their meters, the existing agreement is up for renewal from the 1st April 2026.

More information can be found in the tender document which can be accessed in SAP Ariba.

Contract 1. DA/DC - Data Aggregator / Data Collector

Lots

Lot 1. Lot 1 - Data Aggregator / Data Collector (DA/DC)

Supplier

- STARK SOFTWARE INTERNATIONAL LTD

Contract value

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

Award decision date

20 January 2026

Date assessment summaries were sent to tenderers

20 January 2026

Standstill period

- End: 30 January 2026
- 8 working days

Earliest date the contract will be signed

20 February 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

Extensions will be inline with the Utilities' rules and standing orders and PA23 regulations.

Main procurement category

Services

CPV classifications

- 38554000 - Electricity meters
- 50411300 - Repair and maintenance services of electricity meters

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
 - UKL - Wales
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Contract 2. MOP - Meter Operator

Lots

Lot 2. Lot 2 - Meter Operator (MOP) Services

Supplier

- STARK CONNECT LIMITED

Contract value

- £2,000,000 excluding VAT
- £24,000,000 including VAT

Above the relevant threshold

Award decision date

20 January 2026

Date assessment summaries were sent to tenderers

20 January 2026

Standstill period

- End: 30 January 2026
- 8 working days

Earliest date the contract will be signed

20 February 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

This will be extended inline with the utilities' standing orders and within the regulations of PA23

Main procurement category

Services

CPV classifications

- 38554000 - Electricity meters
- 50411300 - Repair and maintenance services of electricity meters

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
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- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Suppliers

STARK CONNECT LIMITED

- Companies House: 07139151

Sentinel House, 10-12 Massetts Road

HORLEY

RH6 7DE

United Kingdom

Email: commercial@stark.co.uk

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. MOP - Meter Operator

STARK SOFTWARE INTERNATIONAL LTD

- Companies House: 02911704

Sentinel House, 10-12 Massetts Road

Horley

RH6 7DE

United Kingdom

Email: commercial@stark.co.uk

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. DA/DC - Data Aggregator / Data Collector

Contracting authorities

SEVERN TRENT WATER LIMITED

- Companies House: 02366686
- Public Procurement Organisation Number: PQQN-5222-QDXR

Severn Trent Centre

Coventry

CV1 2LZ

United Kingdom

Email: systemsandprocessteam-pcm@severntrent.co.uk

Region: UKG33 - Coventry

Organisation type: Private utility

HAFREN DYFRDWY CYFYNGEDIG

- Companies House: 03527628
- Public Procurement Organisation Number: PWGQ-2543-XWCR

Packsaddle Wrexham Road

Wrexham

LL14 4EH

United Kingdom

Email: systemsandprocessteam-pcm@severntrent.co.uk

Region: UKL23 - Flintshire and Wrexham

Organisation type: Private utility

Devolved regulations that apply: Wales

Contact organisation

Contact SEVERN TRENT WATER LIMITED for any enquiries.