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Award

## **DA/DC and MoP Services**

SEVERN TRENT WATER LIMITED  
HAFREN DYFRDWY CYFYNGEDIG

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005227

Procurement identifier (OCID): ocds-h6vhtk-05552a ([view related notices](#))

Published 21 January 2026, 11:56am

## **Scope**

### **Description**

Combined Contract for MoP and DC/DA Services

The was split into different lots and will be awarded as two contracts:

MOP

A MOP is responsible for the installation and maintenance of electricity meters and communication (comms) links.

DC/DA

Severn Trent Water Limited, Hafren Dyfrdwy Cyfyngedig & Severn Trent Green Power Limited require a single supplier to provide the DA/DC services for all of their estate.

Severn Trent Water (STW) and Hafren Dyfrdwy (HD) require a single supplier to provide Data Collector/Data Aggregator (DC/DA) services.

The Data Collector (DC) is an organisation that is accredited by OFGEM to collect half hourly metering system data and Smart meter data.

The Data Aggregator (DA) is an organisation that is accredited by OFGEM to aggregate and validate the metering data that has been collected. The data then is provided to suppliers for billing and settlement purposes.

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## **Lot 1. Lot 1 - Data Aggregator / Data Collector (DA/DC)**

### **Description**

The Utilities are required by the energy regulator to have a data collector and aggregator contract in place; the existing agreement is up for renewal from the 1st of April 2026 and therefore the Utilities are running a competitive tender for these services. The Utilities require a single supplier to provide the DA/DC services for their estates. More information can be found in the tender document which can be accessed in SAP Ariba.

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## **Lot 2. Lot 2 - Meter Operator (MOP) Services**

### **Description**

The Utilities are required by the energy regulator to have a Meter Operator (MOP) in place for all their meters, the existing agreement is up for renewal from the 1st April 2026. More information can be found in the tender document which can be accessed in SAP Ariba.

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## **Contract 1. DA/DC - Data Aggregator / Data Collector**

### **Lots**

Lot 1. Lot 1 - Data Aggregator / Data Collector (DA/DC)

### **Supplier**

- STARK SOFTWARE INTERNATIONAL LTD

### **Contract value**

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

### **Award decision date**

20 January 2026

### **Date assessment summaries were sent to tenderers**

20 January 2026

### **Standstill period**

- End: 30 January 2026
- 8 working days

## **Earliest date the contract will be signed**

20 February 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

Extensions will be inline with the Utilities' rules and standing orders and PA23 regulations.

## **Main procurement category**

Services

## **CPV classifications**

- 38554000 - Electricity meters
- 50411300 - Repair and maintenance services of electricity meters

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

- UKG - West Midlands (England)
  - UKH - East of England
  - UKI - London
  - UKJ - South East (England)
  - UKK - South West (England)
  - UKL - Wales
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## **Contract 2. MOP - Meter Operator**

### **Lots**

Lot 2. Lot 2 - Meter Operator (MOP) Services

### **Supplier**

- STARK CONNECT LIMITED

### **Contract value**

- £2,000,000 excluding VAT
- £24,000,000 including VAT

Above the relevant threshold

### **Award decision date**

20 January 2026

## **Date assessment summaries were sent to tenderers**

20 January 2026

## **Standstill period**

- End: 30 January 2026
- 8 working days

## **Earliest date the contract will be signed**

20 February 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

This will be extended inline with the utilities' standing orders and within the regulations of PA23

## **Main procurement category**

Services

## **CPV classifications**

- 38554000 - Electricity meters
- 50411300 - Repair and maintenance services of electricity meters

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

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## **Submission**

### **Submission type**

Requests to participate

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## **Procedure**

## Procedure type

Competitive flexible procedure

## Special regime

Utilities

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## Suppliers

### STARK CONNECT LIMITED

- Companies House: 07139151

Sentinel House, 10-12 Massetts Road

HORLEY

RH6 7DE

United Kingdom

Email: [commercial@stark.co.uk](mailto:commercial@stark.co.uk)

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No



Contract 2. MOP - Meter Operator

## **STARK SOFTWARE INTERNATIONAL LTD**

- Companies House: 02911704

Sentinel House, 10-12 Massetts Road

Horley

RH6 7DE

United Kingdom

Email: [commercial@stark.co.uk](mailto:commercial@stark.co.uk)

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. DA/DC - Data Aggregator / Data Collector

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## **Contracting authorities**

### **SEVERN TRENT WATER LIMITED**

- Companies House: 02366686
- Public Procurement Organisation Number: PQQN-5222-QDXR

Severn Trent Centre

Coventry

CV1 2LZ

United Kingdom

Email: [systemsandprocessteam-pcm@severntrent.co.uk](mailto:systemsandprocessteam-pcm@severntrent.co.uk)

Region: UKG33 - Coventry

Organisation type: Private utility

## **HAFREN DYFRDWY CYFYNGEDIG**

- Companies House: 03527628
- Public Procurement Organisation Number: PWGQ-2543-XWCR

Packsaddle Wrexham Road

Wrexham

LL14 4EH

United Kingdom

Email: [systemsandprocessteam-pcm@severntrent.co.uk](mailto:systemsandprocessteam-pcm@severntrent.co.uk)

Region: UKL23 - Flintshire and Wrexham

Organisation type: Private utility

Devolved regulations that apply: Wales

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## **Contact organisation**

Contact SEVERN TRENT WATER LIMITED for any enquiries.