

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005212-2024>

Contract

ID 4952378 - DoF - EDD - SUPPORT AND MAINTENANCE FOR NICS IDENTITY ASSURANCE (NIDA)

Department of Finance

F03: Contract award notice

Notice identifier: 2024/S 000-005212

Procurement identifier (OCID): ocds-h6vhtk-0415b7

Published 16 February 2024, 12:42pm

Section I: Contracting authority

I.1) Name and addresses

Department of Finance

Clare House 303, Airport Road Belfast

BELFAST

BT3 9ED

Contact

SSDAdmin.CPDfinance-ni.gov.uk

Email

ssdadmin.cpd@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4952378 - DoF - EDD - SUPPORT AND MAINTENANCE FOR NICS IDENTITY ASSURANCE (NIDA)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This Contract is for the provision of Support, Maintenance and Development for the NICS Identity Assurance Application (NIDA). The Contractor is required to provide a fully managed (end to end) Application Support Service. This will include all aspects of support and maintenance as well as changes to and enhancements of all aspects of the NIDA Solution. Therefore, allowing the citizen to create and update their accounts and enabling staff to use the application to deliver the NIDA service. The initial contract period is for 2 years with one option to extend by one year. Please refer to the document entitled "ID 4952378 - Schedule 1 – Specification Schedule" for full details of the requirement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £399,912

II.2) Description

II.2.2) Additional CPV code(s)

- 72700000 - Computer network services
- 72222300 - Information technology services
- 72212732 - Data security software development services
- 72212731 - File security software development services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

This Contract is for the provision of Support, Maintenance and Development for the NICS Identity Assurance Application (NIDA). The Contractor is required to provide a fully managed (end to end) Application Support Service. This will include all aspects of support and maintenance as well as changes to and enhancements of all aspects of the NIDA Solution. Therefore, allowing the citizen to create and update their accounts and enabling staff to use the application to deliver the NIDA service. The initial contract period is for 2 years with one option to extend by one year. Please refer to the document entitled “ID 4952378 - Schedule 1 – Specification Schedule” for full details of the requirement.

II.2.5) Award criteria

Quality criterion - Name: Key Personnel/Technical Service Roles / Weighting: 19.2

Quality criterion - Name: Service Management / Weighting: 18.6

Quality criterion - Name: Service Transition and Implementation / Weighting: 12

Quality criterion - Name: Social Value / Weighting: 10.2

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The option to extend by a further 1 year.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032629](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 February 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CIVICA NI LIMITED

Weavers Court 10 Linfield Industrial Estate Linfield Road

BELFAST

BT12 5GH

Email

BidsCivicaDigital@civica.co.uk

Telephone

+28 90725000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £399,912

Total value of the contract/lot: £399,912

Section VI. Complementary information

VI.3) Additional information

The successful contractor's performance on the contract will be regularly monitored. Contractors not delivering on contract requirements, is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in construction and procurement delivery (CPD) for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, this may be considered grounds for termination of the contract at your expense as provided for in the Conditions of Contract. In lieu of termination, CPD may issue a Notice of Written Warning or a Notice of Unsatisfactory Performance. A supplier in receipt of multiple Notices of Written Warning or a Notice of Unsatisfactory Performance may, in accordance with The Public Contracts Regulations 2015 (as amended), be excluded from future public procurement competitions for a period of up to three years.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015 (as amended) and incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract was communicated to tenderers. That notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.