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Contract

Managed Service for Special Needs Transport and Associated Services

Harrow Council

F03: Contract award notice

Notice identifier: 2022/S 000-005206

Procurement identifier (OCID): ocids-h6vhtk-02e6fb

Published 24 February 2022, 5:58pm

Section I: Contracting authority

I.1) Name and addresses

Harrow Council

Civic Centre

Harrow

HA1 2XY

Contact

Ms Carol Barlow

Email

carol.barlow@harrow.gov.uk

Telephone

+44 7825414363

Country

United Kingdom

NUTS code

UKI7 - Outer London – West and North West

Internet address(es)

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Service for Special Needs Transport and Associated Services

Reference number

DN559792

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Harrow (the “Authority”) is appointing a provider to deliver a Managed Service for the Supply of Staff for Special Needs Transport (SNT) and Associated Services. The successful provider will directly provide and manage drivers and passenger assistants, including on-site supervision, staff attendance management, provision of replacement staff, and coordination on all matters relating to this provision of staff and service delivery. The services include the transportation of service users to schools in the boroughs of Harrow and Brent, and adults to day centres and other activities. This contract for the Managed Service for the Supply of Staff for Special Needs Transport and Associated Services is commissioned by the London Borough of Harrow on behalf of both Harrow and Brent Councils.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £34,972,510

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI7 - Outer London – West and North West

II.2.4) Description of the procurement

The London Borough of Harrow (the “Authority”) is appointing a provider to deliver a Managed Service for the Supply of Staff for Special Needs Transport (SNT) and Associated Services. The successful provider will directly provide and manage drivers and passenger assistants, including on-site supervision, staff attendance management, provision of replacement staff, and coordination on all matters relating to this provision of staff and service delivery. The services include the transportation of service users to schools in the boroughs of Harrow and Brent, and adults to day centres and other activities. This contract for the Managed Service for the Supply of Staff for Special Needs Transport and Associated Services is commissioned by the London Borough of Harrow on behalf of both Harrow and Brent Councils.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Social Value and Climate Change / Weighting: 10

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-024461](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 January 2022

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NR Ltd

13 Fordham Street

London

E1 1HS

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £34,972,510

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Harrow Council

Harrow

HA1 2XY

Country

United Kingdom