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Contract

## **Managed Service for Special Needs Transport and Associated Services**

Harrow Council

F03: Contract award notice

Notice identifier: 2022/S 000-005206

Procurement identifier (OCID): ocds-h6vhtk-02e6fb

Published 24 February 2022, 5:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Harrow Council

Civic Centre

Harrow

HA1 2XY

#### **Contact**

Ms Carol Barlow

#### **Email**

[carol.barlow@harrow.gov.uk](mailto:carol.barlow@harrow.gov.uk)

#### **Telephone**

+44 7825414363

**Country**

United Kingdom

**NUTS code**

UKI7 - Outer London – West and North West

**Internet address(es)**

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed Service for Special Needs Transport and Associated Services

Reference number

DN559792

#### **II.1.2) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Harrow (the “Authority”) is appointing a provider to deliver a Managed Service for the Supply of Staff for Special Needs Transport (SNT) and Associated Services. The successful provider will directly provide and manage drivers and passenger assistants, including on-site supervision, staff attendance management, provision of replacement staff, and coordination on all matters relating to this provision of staff and service delivery. The services include the transportation of service users to schools in the boroughs of Harrow and Brent, and adults to day centres and other activities. This contract for the Managed Service for the Supply of Staff for Special Needs Transport and Associated Services is commissioned by the London Borough of Harrow on behalf of both Harrow and Brent Councils.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £34,972,510

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

### **II.2.4) Description of the procurement**

The London Borough of Harrow (the “Authority”) is appointing a provider to deliver a Managed Service for the Supply of Staff for Special Needs Transport (SNT) and Associated Services. The successful provider will directly provide and manage drivers and passenger assistants, including on-site supervision, staff attendance management, provision of replacement staff, and coordination on all matters relating to this provision of staff and service delivery. The services include the transportation of service users to schools in the boroughs of Harrow and Brent, and adults to day centres and other activities. This contract for the Managed Service for the Supply of Staff for Special Needs Transport and Associated Services is commissioned by the London Borough of Harrow on behalf of both Harrow and Brent Councils.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Social Value and Climate Change / Weighting: 10

Price - Weighting: 50

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-024461](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 January 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

NR Ltd

13 Fordham Street

London

E1 1HS

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £34,972,510

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Harrow Council

Harrow

HA1 2XY

Country

United Kingdom

