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Contract

Certified Professional for Usability and User Experience - Foundation Certification (CPUX-F)

Department for Work & Pensions

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005205

Procurement identifier (OCID): ocds-h6vhtk-060ad6

Published 21 January 2026, 11:33am

Scope

Reference

39050344752

Description

Certified Professional for Usability and User Experience - Foundation Certification (CPUX-F).

Certified Professional for Usability and User Experience - Foundation Certification (CPUX-F) - Bunnyfoot

The course is based on content from the International Usability and User Experience Qualification Board (UXQB) and is delivered remotely.

The course provides an introduction to usability and user experience in the areas of:

- Usability principles and guidelines

- Understanding and defining the context of use:
 - o Procedures for analysis
 - o Observation
 - o Interviews
 - o Personas
 - o Scenarios
 - o User groups
- How to gather and specify user requirements
- Describing user interactions:
 - o Design
 - o Low and high-fidelity prototypes
 - o Dialogue principles
 - o Heuristics
 - o Guidelines
 - o Best-practice error messaging
- Usability testing and other evaluation methods
 - o A step-by-step approach to running a usability test
 - o Typical errors
 - o Heuristic evaluation
 - o Questionnaires
- Interviews
 - o Personas

- o Scenarios
- o User group profiles
- Systematically deriving user needs from context of use descriptions
- o Differentiate between types of user needs
- o Apply quality factors for user needs
- o Recognise user needs in context of use information
- o Formulate user needs so that enables requirements can be derived
- Deriving, specifying, structuring and prioritising user requirements
- o Validate user requirements with users
- o Use of a structured scheme for prioritisation
- o Ranking the relevance of user requirements together with users

Processed by SSCL

Contract 1

Supplier

- BUNNYFOOT LTD

Contract value

- £12,950 excluding VAT
- £15,540 including VAT

Below the relevant threshold

Date signed

21 January 2026

Contract dates

- 22 January 2026 to 28 February 2026
- 1 month, 10 days

Main procurement category

Services

CPV classifications

- 80511000 - Staff training services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)

- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Procedure

Procedure type

Below threshold - without competition

Supplier

BUNNYFOOT LTD

- Companies House: 03916863
- Public Procurement Organisation Number: PMBR-1458-YLDG

Avalon

Bournemouth

BH8 8EZ

United Kingdom

Email: jo@bunnyfoot.com

Website: <http://www.bunnyfoot.com>

Region: UKK24 - Bournemouth, Christchurch and Poole

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Department for Work & Pensions

- Public Procurement Organisation Number: PJCP-7274-TLRQ

Caxton House 7th Floor 6-12 Tothill Street

London

SW1H 9NA

United Kingdom

Email: cdp-i.systemsanddata@dwp.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government