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Contract

Leicester City Healthcare Hub Services

NHS Leicester, Leicestershire and Rutland ICB

F03: Contract award notice

Notice identifier: 2025/S 000-005201

Procurement identifier (OCID): ocds-h6vhtk-04e20b

Published 14 February 2025, 3:26pm

Section I: Contracting authority

I.1) Name and addresses

NHS Leicester, Leicestershire and Rutland ICB

Room G30, Pen Lloyd Building, County Hall, Glenfield

Leicester

LE3 8TB

Contact

Paulo Sousa-Cabral

Email

paulo.sousa-cabral@nhs.net

Country

United Kingdom

Region code

UKF - East Midlands (England)

NHS Organisation Data Service

QK1

Internet address(es)

Main address

<https://leicesterleicestershireandrutland.icb.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Leicester City Healthcare Hub Services

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

To provide the locally registered population with convenient and equitable extended access to general practice (365 days per year, including Bank Holidays) from Leicester City Healthcare Hub Services, with referrals from Leicester City GPs, NHS 111 and UHL LRI ED to support urgent and emergency care services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,969,891

II.2) Description

II.2.2) Additional CPV code(s)

- 85121100 - General-practitioner services

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester

II.2.4) Description of the procurement

To provide the registered population with convenient and equitable extended access to Primary Care by offering 1,208 appointments per week, 365 days per year, including Bank Holidays:

- Access to pre-bookable and same-day appointments during the week
- Provide robust evidence, based on utilisation rates, for the proposed disposition of services throughout the week
- Maximise the potential for appointments booked via NHS 111, General Practice, Emergency Department or other stakeholders to ensure good patient flow and patient experience
- Maximise digital access to appointments via a range of SMS text, online appointment booking and telephone consultations.

The ICB is intending to award a contract to an existing provider following direct award process C, where the existing provider is satisfying the existing contract and will likely satisfy the proposed new contract, and the contract is not changing considerably, and the test for considerable change is not met.

The approximate lifetime value of the contract is £1,969,891.

The dates between which the services are intended to be provided are: 01/04/2025 to 30/09/2025, with an option to extend by a further 6 months until 31/03/2026.

The ICB is currently reviewing its same-day access provision across LLR, with the intention to bring forward a new model of local primary care same-day access within the next 12 months; and will be looking at opportunities to engage with relevant providers in due course.

II.2.5) Award criteria

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by the 26th February 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 November 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Millennium Health Ltd (trading as Millennium Federation)

244 Beaumont Lodge Medical Practice, Astill Lodge Road

Leicester

LE4 1EF

Country

United Kingdom

NUTS code

- UKF21 - Leicester

Companies House

09359489

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,969,891

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by the 26th of February 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Email address where written representations should be sent: llricb-llr.contracting@nhs.net

Details of the award decision-makers: NHS LLR ICB Strategic Commissioning Group on 19th of November 2024

Any declared conflicts or potential conflicts of interest of individuals making the decision and how these were managed:

- Potential conflicts of interest for the GP member of the LLR ICB Strategic Commissioning Group on 19/11/2024 were considered; however the non-conflicted members assessed the nature and risk of this potential conflict, and determined that there were no conflicts of interest impacting on this decision and no further action was required in this regard.

The provider's been considered in accordance with basic selection criteria schedule 16 of PSR and in proportion to the financial risk of the contract value.

Relative importance and rationale for the relative importance of the key criteria, and the rationale for choosing the provider with reference to the key criteria:

- Key Criteria 1. Quality and innovation: There are KPIs associated with this service currently, which the provider consistently meets; The provider submits regular reports in a timely manner for activity completed, and these are reviewed at contract monitoring meetings.

- Key Criteria 2. Value: This service offers value financially and to the local healthcare community as patients continue to access services within a primary care setting across three sites, which reduces demand on more costly services.

- Key Criteria 3. Integration, collaboration and service sustainability: The Provider has worked to integrate across the system, working with other GP practices, DHU services, NHS 111 and ED. The provider supports other partner organisations at times of peak demand, for instance in developing deflection routes from ED to the hubs to enable patients to be seen in more

appropriate settings.

- Key Criteria 4. Improving access, reducing health inequalities and facilitating choice: Patients are able to receive primary care services within a local healthcare setting including during evenings, weekend and bank holidays. The provider is responsive to local demands and system partner needs.

- Key Criteria 5. Social value: The service provision contributes to environmental impact, offering services embedded in local communities and providing local employment opportunities.

VI.4) Procedures for review

VI.4.1) Review body

NHS Leicester, Leicestershire and Rutland ICB

Leicester

Country

United Kingdom