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Not applicable

DWP Contingency Payment Services

DEPARTMENT FOR WORK AND PENSIONS

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-005190

Procurement identifier (OCID): ocds-h6vhtk-02ec79

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Section I: Contracting authority/entity

I.1) Name and addresses

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Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DWP Contingency Payment Services

Reference number

Project_24193

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement is for the provision of the DWP Payment Contingency Services and a Sponsor Bank. A Sponsor Bank is required to support the functionality of the Payment Contingency Services. Without a Sponsor Bank in place, the Payment Contingency Services is unable to operate.

This contingency service is invoked in situations when there is a delay with release of the BACS payment file, which contains benefit and pension payments and the Department's ability to make payment on time is threatened. The service transforms BACS payments into Faster Payments to ensure customers receive their benefit/pension entitlement on their due date, reducing reputational risk and satisfying the Secretary of State's obligation.

The end to end Payment Contingency service requires two separate components, these are:

- LOT 1 - A service to reformat BACS payments into Faster Payments for onward submission into the Faster Payment infrastructure
- LOT 2 - A Sponsor Bank for the settlement of funds with the Bank of England.

DWP makes circa. 2.5m payments per day and pays over £3.7bn per week.

The end to end solution must be available from 01/07/22. The anticipated start date will be 01/04/22 to allow for an implementation phase if required.

Suppliers can submit a bid for the LOT 1 or LOT 2 services or both services. The Authority do not require the LOT 1 supplier to manage the LOT 2 supplier.

Clarification questions may be submitted from 18 October 21 up to 7 November 21. For transparency, clarification questions and responses will be shared with all interested suppliers, all sensitive information will be removed prior to wider publication.

Please Note: The Authority reserves the right to end the tendering process at any time and not to award a contract. Any costs incurred in the preparation and submitting of a bid and any subsequent activity connected to this tender exercise will be met by the Supplier, not the Authority.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-025868](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Instead of

Text

The anticipated start date will be 01/04/22 to allow for an implementation phase if required.

Clarification questions may be submitted from 18 October 21 up to 7 November 21

Read

Text

Due to a technical issue, this advert is being re-published.

The start date for the services will be 01/07/22

The closing date for this advert is now 27 March 2022 at 23:59

Supplier clarification questions may be submitted from 25 February up to 11 March 2022 at 23:59