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Planning

Source to Pay Software Solution ("S2P") and Software Implementation Partner ("SIP")

SOUTHERN WATER SERVICES LIMITED

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2025/S 000-005186

Procurement identifier (OCID): ocds-h6vhtk-04e200

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Section I: Contracting entity

I.1) Name and addresses

SOUTHERN WATER SERVICES LIMITED

Southern House

Worthing

BN13 3NX

Contact

Ryan Lightfoot

Email

Ryan.Lightfoot@southernwater.co.uk

Country

United Kingdom

Region code

UKJ - South East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southernwater.co.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Source to Pay Software Solution ("S2P") and Software Implementation Partner ("SIP")

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Southern Water ("SW") seek a Solution Provider to licence a cloud-based, Source to Pay software solution ("Solution") that will give SW users a more intuitive experience in purchasing goods and services.

The Source to Pay process ("S2P") comprises of Source to Contract ("S2C") and Purchase to Pay ("P2P") processes. The Solution will provide end-to-end functionality.

In registering interest, the Solution Provider is asked to identify up to three (3) Solution Implementation Partners ("SIP"), indicating a preferred SIP. All SIPs must already be certified by the Solution Provider, to be able to support in the configuration and implementation of the Solution.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72227000 - Software integration consultancy services
- 72263000 - Software implementation services
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

P2P:

The Solution will manage SW's end-to-end procurement processes from capturing a Requirement, through Purchase Requisition, Approval, Purchase Order Creation, Supplier PO Receipting, SW Service/Product Receipting, Supplier Invoicing to "OK to pay" from a 3-way match.

Critical to improved user experience will be that the Solution will enable users to:

- execute required actions "on the move" via secure mobile technologies as well as computer based,
- leverage punch-outs with external approved and secure supplier sites
- access and order from approved supplier catalogues

The Solution must have a proven method of:

- managing professional services
- goods and works contracts that may leverage Framework Agreements and timesheets.

These areas represent a key portion of the SW spend profile. The nature of managing this spend in this Solution is still being defined but will be clarified later in the Procurement Process.

S2C:

For spend that is not readily available when requisitioned, the Solution would also have integrated Sourcing, Contracting and Supplier / Contract Performance Management functionality, that is triggered by workflow management to a central Procurement function.

All S2P activities must workflow automatically and allow for online collaboration between SW colleagues and Suppliers, who will be able to access the Solution via a secure external Supplier Portal.

The number of integrations to legacy SW systems is still being defined, but we would expect the Solution to be able to readily integrate to common Finance or HR platforms as a minimum and have SSO capability.

It must also have the capability to be integrated with Asset Management, Inventory and Stores solutions, as a possible further future activity. (Although this is not in the initial implementation scope, it is essential there is evidential functional capability to do so.)

The Solution Provider will identify three (3) SIPs, and a preferred SIP. All SIPs must be certified by the Solution Provider.

II.3) Estimated date of publication of contract notice

1 April 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.4) Languages in which tenders or requests to participate may be submitted

English