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Planning

Digital Switch - Prior Information Notice

LiveWest Homes Limited

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-005184

Procurement identifier (OCID): ocids-h6vhtk-04e1fe

Published 14 February 2025, 2:43pm

Section I: Contracting authority

I.1) Name and addresses

LiveWest Homes Limited

1 Wellington Way, Skypark Business Park

Exeter

EX5 2FZ

Contact

Mr Phillip Blackmore

Email

phillip.blackmore@livewest.co.uk

Telephone

+44 3001238080

Country

United Kingdom

Region code

UKK - South West (England)

Internet address(es)

Main address

<https://www.livewest.co.uk/>

Buyer's address

<https://www.livewest.co.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

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Reference number

DN763629

II.1.2) Main CPV code

- 45200000 - Works for complete or part construction and civil engineering work

II.1.3) Type of contract

Works

II.1.4) Short description

By January 2027, analogue telephone services accessed by the Public Switched Telephone Network (PSTN) will be switched off as the UK's telecoms infrastructure is upgraded to digital connectivity. This has a number of implications for LiveWest and its customers, primarily due to the components in our homes that use telephone lines to connect with the outside world. This includes:

- Telecare alarm systems
- Smoke alarm systems
- Door Entry Systems

To ensure that we are keeping customers safe and can continue to provide services, LiveWest needs to replace or upgrade the analogue dependent components on our schemes and in our offices with a “digital ready” equivalent before January 2027.

Please note this is a Prior Information Notice only and not a call for competition

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services
- 85000000 - Health and social work services
- 51300000 - Installation services of communications equipment
- 32500000 - Telecommunications equipment and supplies
- 33100000 - Medical equipments
- 51700000 - Installation services of fire protection equipment
- 35120000 - Surveillance and security systems and devices
- 72720000 - Wide area network services
- 80330000 - Safety education services
- 80550000 - Safety training services
- 35113000 - Safety equipment
- 45314000 - Installation of telecommunications equipment
- 48213000 - Operating system enhancement software package
- 71243000 - Draft plans (systems and integration)
- 48314000 - Voice recognition software package
- 72211000 - Programming services of systems and user software
- 72227000 - Software integration consultancy services
- 72228000 - Hardware integration consultancy services
- 31625200 - Fire-alarm systems
- 31712112 - SIM cards
- 35121700 - Alarm systems
- 45233292 - Installation of safety equipment

- 71317200 - Health and safety services
- 71317210 - Health and safety consultancy services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

The procurement is likely to be divided into the following lots:

1. Supply & Installation of Smoke Alarms
2. Supply & Installation of DAU's
3. Supply & Install Door entry systems
4. Supply & installation of Hardwired Telecare Replacement including some smoke alarms
5. Remove telecare equipment and replace smoke alarms

Contractors would be allowed to bid for one or multiple lots

LiveWest are looking to issue via a closed tender process at the beginning of March 25, so please indicate whether this tender would be of interest to you.

This project will be tendered via the new Procurement Act 2023 and not PCR 2015.

II.3) Estimated date of publication of contract notice

10 March 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No