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Planning

ServiceNow Managed Service 2025

DVSA

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-005180

Procurement identifier (OCID): ocds-h6vhtk-04e1fa

Published 14 February 2025, 2:40pm

Section I: Contracting authority

I.1) Name and addresses

DVSA

Bristol

Email

dstcommercial@dvsa.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.dvsa.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ServiceNow Managed Service 2025

Reference number

K280022574

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is to provide prior notice to the market of the upcoming tender opportunity to secure a comprehensive managed services ServiceNow partner for the administration, support, and development of the ServiceNow platform.

It is anticipated that this tender opportunity will be published by mid-March 2025. DVSA will

utilise our e-Sourcing portal Jaggaer for this opportunity. If you are interested in participating, please contact DSTCommercial@dvsa.gov.uk to organise your registration as soon as possible and express your interest.

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services
- 72500000 - Computer-related services
- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

24 March 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

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