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Contract

Provision of Heating Services

Orbit Group Limited

F03: Contract award notice

Notice identifier: 2025/S 000-005177

Procurement identifier (OCID): ocds-h6vhtk-0417e1

Published 14 February 2025, 2:36pm

Section I: Contracting authority

I.1) Name and addresses

Orbit Group Limited

Garden Court, Harry Weston Road, Binley Business Park

Coventry

CV3 2SU

Contact

Mrs Samantha Bishop

Email

samantha.bishop@orbit.org.uk

Telephone

+44 2476148425

Country

United Kingdom

Region code

UKF - East Midlands (England)

Internet address(es)

Main address

<http://www.orbit.org.uk>

Buyer's address

<http://www.orbit.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Heating Services

Reference number

DN697981

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Orbit Group believe everyone is entitled to a good quality, safe and affordable home. We manage a growing portfolio of over 47,000 affordable and social rent homes and support over 100,000 customers in differing stages of life, from those seeking their first home to customers looking for enhanced supported living. We are also one of the UK's largest developers of affordable housing, building over 5,300 new homes by 2025.

Orbit is seeking through this 'Standard Selection Questionnaire' to identify suitable capable suppliers to invite to ITT (Invitation to Tender) for the provision of heating and hot water system service and maintenance within our Domestic and Commercial properties which are natural gas fuelled and include;

- Natural gas
- LPG
- Oil
- Vented and unvented cylinders connected to gas heating sources

Potential suppliers who have the capability to fulfil each of the below key requirements, are invited to complete the Standard Selection Questionnaire.

Domestic

3* domestic Inspection, Service and Planned Preventative Maintenance of Domestic Heating and Hot Water Systems, including reactive repairs as well as a 24 hour, 7 days a week, 365 year-round fully comprehensive maintenance and repair service. Planned and reactive installations.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £43,124,215.43

II.2) Description

II.2.1) Title

Heating Domestic Lot 1.1 and Lot 1.2

Lot No

1.1

II.2.2) Additional CPV code(s)

- 42160000 - Boiler installations
- 50000000 - Repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)
- UKG - West Midlands (England)

II.2.4) Description of the procurement

3* domestic Inspection, Service and Planned Preventative Maintenance of Domestic Heating and Hot Water Systems, including 24/7 and 365 days per year reactive repairs.

Planned and reactive installations.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

1.2

II.2.2) Additional CPV code(s)

- 42160000 - Boiler installations
- 50000000 - Repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

II.2.4) Description of the procurement

3* domestic Inspection, Service and Planned Preventative Maintenance of Domestic Heating and Hot Water Systems, including 24/7 and 365 days per year reactive repairs. Planned and reactive installations.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033491](#)

Section V. Award of contract

Contract No

Domestic Heating Lot 1.1

Lot No

1.1

Title

Domestic Heating Lot 1.1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2025

V.2.2) Information about tenders

Number of tenders received: 18

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sureserve Compliance Central Limited

Norfolk House, 13 Southampton Place,

London,

WC1A 2AJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £18,370,537.30

Section V. Award of contract

Contract No

Domestic Heating Lot 1.2

Lot No

1.2

Title

Domestic Heating Lot 1.2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2025

V.2.2) Information about tenders

Number of tenders received: 18

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sureserve Compliance Central Limited

Norfolk House, 13 Southampton Place,

London,

WC1A 2AJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,992,934.60

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Orbit Group Ltd

Garden Court, Binley Business Park

Coventry

CV3 2SU

Country

United Kingdom

