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Contract

## **Provision of Heating Services**

Orbit Group Limited

F03: Contract award notice

Notice identifier: 2025/S 000-005177

Procurement identifier (OCID): ocids-h6vhtk-0417e1

Published 14 February 2025, 2:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Orbit Group Limited

Garden Court, Harry Weston Road, Binley Business Park

Coventry

CV3 2SU

#### **Contact**

Mrs Samantha Bishop

#### **Email**

[samantha.bishop@orbit.org.uk](mailto:samantha.bishop@orbit.org.uk)

#### **Telephone**

+44 2476148425

#### **Country**

United Kingdom

**Region code**

UKF - East Midlands (England)

**Internet address(es)**

Main address

<http://www.orbit.org.uk>

Buyer's address

<http://www.orbit.org.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Heating Services

Reference number

DN697981

**II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Orbit Group believe everyone is entitled to a good quality, safe and affordable home. We manage a growing portfolio of over 47,000 affordable and social rent homes and support over 100,000 customers in differing stages of life, from those seeking their first home to customers looking for enhanced supported living. We are also one of the UK's largest developers of affordable housing, building over 5,300 new homes by 2025.

Orbit is seeking through this 'Standard Selection Questionnaire' to identify suitable capable suppliers to invite to ITT (Invitation to Tender) for the provision of heating and hot water system service and maintenance within our Domestic and Commercial properties which are natural gas fuelled and include;

- Natural gas
- LPG
- Oil
- Vented and unvented cylinders connected to gas heating sources

Potential suppliers who have the capability to fulfil each of the below key requirements, are invited to complete the Standard Selection Questionnaire.

Domestic

3\* domestic Inspection, Service and Planned Preventative Maintenance of Domestic Heating and Hot Water Systems, including reactive repairs as well as a 24 hour, 7 days a week, 365 year-round fully comprehensive maintenance and repair service. Planned and reactive installations.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £43,124,215.43

### **II.2) Description**

#### **II.2.1) Title**

Heating Domestic Lot 1.1 and Lot 1.2

Lot No

1.1

### **II.2.2) Additional CPV code(s)**

- 42160000 - Boiler installations
- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)
- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

3\* domestic Inspection, Service and Planned Preventative Maintenance of Domestic Heating and Hot Water Systems, including 24/7 and 365 days per year reactive repairs. Planned and reactive installations.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

1.2

### **II.2.2) Additional CPV code(s)**

- 42160000 - Boiler installations
- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

### **II.2.4) Description of the procurement**

3\* domestic Inspection, Service and Planned Preventative Maintenance of Domestic Heating and Hot Water Systems, including 24/7 and 365 days per year reactive repairs. Planned and reactive installations.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-033491](#)

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## **Section V. Award of contract**

### **Contract No**

Domestic Heating Lot 1.1

### **Lot No**

1.1

### **Title**

Domestic Heating Lot 1.1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 18

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Sureserve Compliance Central Limited

Norfolk House, 13 Southampton Place,

London,

WC1A 2AJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,370,537.30

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**Section V. Award of contract**

**Contract No**

Domestic Heating Lot 1.2

**Lot No**

1.2

**Title**

Domestic Heating Lot 1.2

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

17 January 2025

### **V.2.2) Information about tenders**

Number of tenders received: 18

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Sureserve Compliance Central Limited

Norfolk House, 13 Southampton Place,

London,

WC1A 2AJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £16,992,934.60



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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Orbit Group Ltd

Garden Court, Binley Business Park

Coventry

CV3 2SU

Country

United Kingdom