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Contract

Museum Security Consortium

The Board and Trustees of the Natural History Museum

F20: Modification notice

Notice identifier: 2025/S 000-005157

Procurement identifier (OCID): ocds-h6vhtk-04e1ea

Published 14 February 2025, 2:05pm

Section I: Contracting authority/entity

I.1) Name and addresses

The Board and Trustees of the Natural History Museum

Cromwell Road

London

SW7 5BD

Email

nhmprocurement@nhm.ac.uk

Telephone

+44 79425000

Country

United Kingdom

Region code

UKI3 - Inner London – West

Internet address(es)

Main address

<https://www.nhm.ac.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Museum Security Consortium

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

II.2.4) Description of the procurement at the time of conclusion of the contract:

The 3 museum partners (The Natural History Museum, the Science Museum Group and the Victoria and Albert Museum) commission Wilson James Limited to provide security services across the numerous sites of the 3 museum partners, including control rooms, perimeter security and internal patrols, emergency response and first aid, management of electronic security systems, event and exhibition security officers, staff entrance security, traffic control, loading bay, bag search and door security across the various sites, providing co-ordinated, professional security services.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2018

End date

31 March 2025

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2018/S 085-191827](#)

Section V. Award of contract/concession

Contract No

2024/S 000-041316

Title

Museum Security Consortium

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

8 December 2017

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Wilson James Ltd

Chalkwell Lawns, 648-659 London Road, Westcliff-on-Sea

Essex

SS0 9HR

Country

United Kingdom

NUTS code

- UKH31 - Southend-on-Sea

National registration number

02269560

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £63,487,185

Section VI. Complementary information

VI.3) Additional information

A VEAT notice was published on FTS with reference 2024/S 000-041316. The name and contact details of the contracting authorities: The Board and Trustees of the Victoria and Albert Museum Cromwell Road Kensington SW7 2RL United Kingdom E-mail: procurement@vam.ac.uk. Internet address(es): <http://www.vam.ac.uk/> ; The Board and Trustees of the Natural History Museum Cromwell Road London SW7 5BD United Kingdom E-mail: nhmprocurement@nhm.ac.uk. Internet address(es): <http://www.nhm.ac.uk> ; The Board and Trustees of the Science Museum Exhibition Road London SW7 2DD United Kingdom E-mail: procurement@sciencemuseum.ac.uk Internet address(es): <http://www.sciencemuseum.org.uk>

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=925577742>

GO Reference: GO-2025214-PRO-29439631

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

The Strand

City of Westminster

WC2A 2LL

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 79710000 - Security services

VII.1.3) Place of performance

NUTS code

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

VII.1.4) Description of the procurement:

The 3 museum partners commission Wilson James Limited to provide security services across the numerous sites of the 3 museum partners, including control rooms, perimeter security and internal patrols, emergency response and first aid, management of electronic security systems, event and exhibition security officers, staff entrance security, traffic control, loading bay, bag search and door security across the various sites, providing co-ordinated, professional security services.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2026

End date

31 March 2027

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£12,150,514

VII.1.7) Name and address of the contractor/concessionaire

Wilson James Ltd.

Chalkwell Lawns, 648-659 London Road, Westcliff-on-Sea

Essex

SS0 9HR

Country

United Kingdom

NUTS code

- UKH31 - Southend-on-Sea

National registration number

02269560

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The 3 museum partners extended their contract for security services across the numerous sites of the 3 partners with Wilson James Limited (due to expire 31/03/26) by a further year until 31/03/27 with an estimated increased value for that further year of £12,150,514. The original agreement for with Wilson James Limited (notice 2018/S 085 – 191827 estimated value £63.487,185) was extended by a further year in 2022 (notice 2018/S 085 – 191827 estimated value £11.979,731) to expire 31/03/26.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

To incentive WJ to invest in security for new V&A building now to avoid risk. WJ expertise needed for NHM collections move to new site and for SMG major construction works, to

avoid risk/cost/operation issues from a new supplier at critical point. SMG/VA's planned security assessments to address increasing risk need WJ's knowledge of systems/equipment. Until Terrorism Bill becomes final law actions required of new supplier unclear and inconvenient/costly to vary. For further details see VEAT

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £75,466,916

Total contract value after the modifications

Value excluding VAT: £87,617,430