

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005152-2026>

Contract

Planned and Reactive Mechanical Maintenance

Police and Crime Commissioner for South Wales

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005152

Procurement identifier (OCID): ocds-h6vhtk-060ab3

Published 21 January 2026, 10:38am

Scope

Reference

JCPS0851

Description

The service, maintenance, repair and replacement parts for heating, cooling and ventilation systems as well as general plumbing and sanitary works services.

The services are provided 365 days on a 24 hour callout service basis.

Contract 1

Supplier

- Riverside Industrial Equipment Ltd

Contract value

- £330,000 excluding VAT
- £396,000 including VAT

Below the relevant threshold

Date signed

1 October 2025

Contract dates

- 1 October 2025 to 30 September 2026
- 1 year

Main procurement category

Works

CPV classifications

- 45232141 - Heating works
- 45330000 - Plumbing and sanitary works

Contract locations

- UKL - Wales

Key performance indicators

Name	Description
Response Failure	All Cat A telephone calls to be responded to within 30 minutes.
Attendance Failure	All Cat A responses require attendance at any property within 1 hour of response.
Service Call Failure	All service calls as described in paragraphs 7.3 and 7.4 of the spec, cat B1/B2 and C to be completed by the specified times.

Procedure

Procedure type

Below threshold - without competition

Supplier

Riverside Industrial Equipment Ltd

- Public Procurement Organisation Number: PJDD-9164-CYGV

Trewsfield Industrial Estate, Tondu Road

Bridgend

CF31 4LH

United Kingdom

Email: info@riverside.co.uk

Website: <http://www.riverside.co.uk>

Region: UKL17 - Bridgend and Neath Port Talbot

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Police and Crime Commissioner for South Wales

- Public Procurement Organisation Number: PYVQ-9856-GTXR

Cowbridge Road

BRIDGEND

CF31 3SU

United Kingdom

Email: swp-procurement@south-wales.police.uk

Region: UKL17 - Bridgend and Neath Port Talbot

Organisation type: Public authority - sub-central government