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Planning

## **SENDIAS Service Tender**

Borough of Telford & Wrekin

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005144

Procurement identifier (OCID): ocds-h6vhtk-060aad

Published 21 January 2026, 10:29am

### **Scope**

#### **Description**

Telford & Wrekin Council will publish a tender for the provision of the Special Education Need and/or Disability Information, Advice and Support Service (SENDIAS) around the 1st April 2026.

The Service shall support the Council and ICB to fulfil its duty in accordance with the requirements of the Children & Families Act 2014 and the SEND Code of Practice 2015 which sets an expectation that children, young people, parent/carers should be involved in the identification, assessment and decision making about the provision to meet special educational needs or disabilities.

The Information Advice and Support Services (IASS) shall provide children, young people (aged 0-25) and their parent/carers(s) with free impartial, confidential and accurate information, advice and support about education, health and social care on matters relating to special education needs and disability. This provision should support independence and self-advocacy for children, young people and parents, enabling them to take part effectively in discussions and decisions relating to their education, health and care provision.

The Contract will start 1st October 2026 for a duration of up to 7 years.

TUPE will apply for existing service personnel.

The Commissioner invites prospective and interested providers to a market engagement event on 17th February 2026 10-11am, via MTeams - please see the link below.

Microsoft Teams meeting

Join: <https://teams.microsoft.com/meet/37077707501257?p=s23r9cWvZOaoVqLOxU>

Meeting ID: 370 777 075 012 57

Passcode: 88jX3XV9

### **Contract dates (estimated)**

- 1 October 2026 to 30 September 2033
- 7 years

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Engagement**

### **Engagement deadline**

17 February 2026

### **Engagement process description**

The Commissioner invites prospective and interested providers to a market engagement event on 17th February 2026 10-11am, via MTeams - please see the link below.

Microsoft Teams meeting

Join: <https://teams.microsoft.com/meet/37077707501257?p=s23r9cWvZOaoVqLOxU>

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## **Participation**

## **Particular suitability**

- Small and medium-sized enterprises (SME)
  - Voluntary, community and social enterprises (VCSE)
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## **Submission**

### **Publication date of tender notice (estimated)**

1 April 2026

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## **Procedure**

### **Special regime**

Light touch

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## **Contracting authority**

### **Borough of Telford & Wrekin**

- Public Procurement Organisation Number: PHHD-5776-GZNN

Darby House, Telford Town Centre, Lawn Central,

Telford, Shropshire

TF3 4JA

United Kingdom

Email: [procurement@telford.gov.uk](mailto:procurement@telford.gov.uk)

Website: <http://www.telford.gov.uk>

Region: UKG21 - Telford and Wrekin

Organisation type: Public authority - sub-central government