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Planning

Newcastle Home Care Services

Newcastle City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005139

Procurement identifier (OCID): ocds-h6vhtk-050d3e ([view related notices](#))

Published 21 January 2026, 10:24am

Scope

Reference

P-009133

Description

Newcastle City Council has a statutory duty to provide care and support services to residents who meet the national minimum eligibility threshold as defined by the Care Act 2014. The Council is committed to delivering a high-quality, responsive, and accessible home care service that enables individuals to live independently, safely, and meaningfully within their own homes and communities.

This contract will support adults residing in the City of Newcastle who meet the national eligibility criteria, including:

Older people aged 65 and over

Adults (18+) with mental health needs

Adults (18+) with physical disabilities, including sensory impairments

Adults (18+) with specific needs, such as dementia, learning disabilities, end-of-life or palliative care, sudden onset or acquired brain injuries

The service will operate 365 days a year (366 in leap years), between the hours of 7:00 AM and 11:00 PM

Commercial tool

Establishes a framework

Contract dates (estimated)

- 5 September 2026 to 4 September 2029
- Possible extension to 4 September 2032
- 6 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC22 - Tyneside

Engagement

Engagement deadline

24 February 2026

Engagement process description

Newcastle City Council invites home care providers to join us for a Market Consultation Event on the 23rd February 2026 to discuss the upcoming Newcastle Home Care Framework tender opportunity.

Through engagement with people supported, care workers, providers, social workers, and other professionals, we have developed a proposal for the new framework.

Building on the successful Provider Market Engagement event held on 29th October, this session will focus hearing thoughts, ideas, and final feedback before the tender launches in April 2026.

This is your opportunity to help influence the future of home care in Newcastle.

Event Details:

Date: Monday 23rd February 2026

Time: 9:30am-12pm (doors open 9:30am for prompt 10am start)

Venue: Pandon Room, Newcastle Civic Centre, Newcastle upon Tyne, NE1 7RU

How to Register:

To register your interest, please email lucy.nicholson@newcastle.gov.uk with your name, organisation, and email address to receive an official invitation.

Maximum two attendees per organisation

Registration closes: Monday, 26 January 2026

Capacity: 80 spaces available, allocated on a first-come, first-served basis

A notice for this event has also been published on <https://www.open-uk.org/> under Project # OPEN20251462

If you're unable to attend but would still like to contribute your views, please let us know. We'll share the presentation slides so your feedback can still help shape the future of home care services in Newcastle.

We look forward to your input and collaboration.

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

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United Kingdom

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Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government