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Contract

## **Provision of Rough Sleeper Support Services for Southern Region London Managed Stations**

Network Rail Infrastructure Ltd

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-005124

Procurement identifier (OCID): ocids-h6vhtk-046d9e

Published 14 February 2025, 12:35pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Network Rail Infrastructure Ltd

Waterloo General Offices

London

SE1 8SW

#### **Email**

[sasha.bradford@networkrail.co.uk](mailto:sasha.bradford@networkrail.co.uk)

#### **Telephone**

+44 1908781000

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.networkrail.co.uk](http://www.networkrail.co.uk)

**I.6) Main activity**

Railway services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Rough Sleeper Support Services for Southern Region London Managed Stations

Reference number

ecm\_44285

**II.1.2) Main CPV code**

- 85322000 - Community action programme

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

3+1+1+1 contract to provide rough sleeper support services to Network Rail Southern Region's London Managed Stations.

The service will see full time, Network Rail funded, outreach support workers spending time at Victoria and Charing Cross predominantly assisting transient and regular rough sleepers to obtain accommodation, facilitate access to healthcare and financial services and to also assist in reducing staff assaults by equipping Network Rail station staff with the support, tools and guidance to effectively support rough sleepers at our stations at times of the day when rough sleepers are most prevalent.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,669,757.83

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom
- UKI - London

Main site or place of performance

London

### **II.2.4) Description of the procurement**

3+1+1+1 contract to provide rough sleeper support services to Network Rail Southern Region's London Managed Stations.

The service will see full time, Network Rail funded, outreach support workers spending time at Victoria and Charing Cross predominantly assisting transient and regular rough sleepers to obtain accommodation, facilitate access to healthcare and financial services and to also assist in reducing staff assaults by equipping Network Rail station staff with the support, tools and guidance to effectively support rough sleepers at our stations at times of the day when rough sleepers are most prevalent.

### **II.2.5) Award criteria**

Quality criterion - Name: Comprehensiveness of Service and Proposed Strategy / Weighting: 30%

Quality criterion - Name: Measurable Outcomes and Continuous Improvement / Weighting: 20%

Quality criterion - Name: Resource / Weighting: 10%

Quality criterion - Name: Collaboration / Weighting: 10%

Quality criterion - Name: Culture / Weighting: 10%

Quality criterion - Name: Sustainability / Weighting: 10%

Quality criterion - Name: Innovativeness & Effectiveness / Weighting: 10%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-017438](#)

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## **Section V. Award of contract**

### **Contract No**

ecm\_44285

### **Title**

Provision of Rough Sleeper Support Services to Network Rail Southern London Managed Stations

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

St Mungo's

5th Floor 3 Thomas More Square London E1W 1YW

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,669,757.83

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

The High Court

London

Country

United Kingdom