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Contract

## **Living Well and Early Help Service for Adults on the Isle of Wight**

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2022/S 000-005114

Procurement identifier (OCID): ocids-h6vhtk-02f57a

Published 24 February 2022, 10:34am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

#### **Contact**

Mrs Claire Sarr

#### **Email**

[claire.sarr@iow.gov.uk](mailto:claire.sarr@iow.gov.uk)

#### **Telephone**

+44 1983821000

#### **Country**

United Kingdom

**NUTS code**

UKJ34 - Isle of Wight

**Internet address(es)**

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Living Well and Early Help Service for Adults on the Isle of Wight

Reference number

DN580668

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Isle of Wight Council (“the Authority”) invited Tenders from suitably qualified suppliers (“Potential Suppliers”) for the provision of a Living Well and Early Help Service for Adults on the Isle of Wight.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,550,852

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ34 - Isle of Wight

#### **II.2.4) Description of the procurement**

The Isle of Wight Council (“the Authority”) and the Hampshire, Southampton and Isle of Wight Clinical Commissioning Group (“CCG”) have been working with our Island

Community since 2017, by investing in services to enable people to live well and have early support to maintain their independence away from statutory services.

Following a review in 2021 of the current services offered under the Living Well and Early Help grant agreement, the Authority and the CCG have listened to the views of our islands community & key stakeholders to ensure that future sustainability, of a Living Well and Early Help service can be achieved.

The Living Well and Early Help offer is designed to be outcome focused looking at the diverse resources available within our community to meet our islands resident's needs. The current Living Well and Early Help Service on average each month supports over seven hundred people and provides over six hundred and fifty hours of support through their volunteers.

The opportunity to provide sustainable support to our community for the next 5 years will enable us to meet the overarching key objectives of:

- Increasing the ability of residents to participate in the planning of their care and support, and where they are able, to self-care to manage their own health conditions;
- Helping people to live well and gain, maintain or regain their independence to meet their own objectives;
- Reducing reliance on statutory services (GP's, acute hospital services and social care), delaying the need for emergency admission to hospital and/or permanent move into residential or nursing care.

#### **II.2.5) Award criteria**

Quality criterion - Name: Methodology - Overview of organisation and it's ability to deliver the specification / Weighting: 7.5

Quality criterion - Name: Methodology - Identifying and overcoming risks and challenges / Weighting: 5

Quality criterion - Name: Methodology - Delivering the service outcomes and meeting individual needs / Weighting: 5

Quality criterion - Name: Methodology - Measuring outcomes and evidence / Weighting: 5

Quality criterion - Name: Communication Strategy - Promotion of your organisation in partnership with other agencies / Weighting: 5

Quality criterion - Name: Communication Strategy - Working in partnership with other

agencies and stakeholders / Weighting: 2.5

Quality criterion - Name: Communication Strategy - Communication methods / Weighting: 4

Quality criterion - Name: Staff Recruitment and Training - Recruitment, induction, supervision and training / Weighting: 8.5

Quality criterion - Name: Staff Recruitment and Training - Workforce monitoring / Weighting: 2.5

Quality criterion - Name: Quality - Quality personnel, measures and management / Weighting: 7.5

Quality criterion - Name: Quality - Feedback and improvement / Weighting: 7.5

Quality criterion - Name: Mobilisation - Mobilisation challenges / Weighting: 5

Quality criterion - Name: Mobilisation - Effective TUPE transfer / Weighting: 2.5

Quality criterion - Name: Social Value / Weighting: 2.5

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

The term of the contract shall be 1 April 2022 until 31 March 2025 with the option to extend for up to a further 24 months at the sole discretion of the Authority.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-028173](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Living Well and Early Help Service for Adults on the Isle of Wight

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 February 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Aspire Ryde

Ryde

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

National registration number

1163336

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,550,852

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

London

Country

United Kingdom