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Contract

Living Well and Early Help Service for Adults on the Isle of Wight

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2022/S 000-005114

Procurement identifier (OCID): ocids-h6vhtk-02f57a

Published 24 February 2022, 10:34am

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Claire Sarr

Email

claire.sarr@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

NUTS code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Living Well and Early Help Service for Adults on the Isle of Wight

Reference number

DN580668

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Isle of Wight Council (“the Authority”) invited Tenders from suitably qualified suppliers (“Potential Suppliers”) for the provision of a Living Well and Early Help Service for Adults on the Isle of Wight.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,550,852

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Isle of Wight Council (“the Authority”) and the Hampshire, Southampton and Isle of Wight Clinical Commissioning Group (“CCG”) have been working with our Island

Community since 2017, by investing in services to enable people to live well and have early support to maintain their independence away from statutory services.

Following a review in 2021 of the current services offered under the Living Well and Early Help grant agreement, the Authority and the CCG have listened to the views of our islands community & key stakeholders to ensure that future sustainability, of a Living Well and Early Help service can be achieved.

The Living Well and Early Help offer is designed to be outcome focused looking at the diverse resources available within our community to meet our islands resident's needs. The current Living Well and Early Help Service on average each month supports over seven hundred people and provides over six hundred and fifty hours of support through their volunteers.

The opportunity to provide sustainable support to our community for the next 5 years will enable us to meet the overarching key objectives of:

- Increasing the ability of residents to participate in the planning of their care and support, and where they are able, to self-care to manage their own health conditions;
- Helping people to live well and gain, maintain or regain their independence to meet their own objectives;
- Reducing reliance on statutory services (GP's, acute hospital services and social care), delaying the need for emergency admission to hospital and/or permanent move into residential or nursing care.

II.2.5) Award criteria

Quality criterion - Name: Methodology - Overview of organisation and it's ability to deliver the specification / Weighting: 7.5

Quality criterion - Name: Methodology - Identifying and overcoming risks and challenges / Weighting: 5

Quality criterion - Name: Methodology - Delivering the service outcomes and meeting individual needs / Weighting: 5

Quality criterion - Name: Methodology - Measuring outcomes and evidence / Weighting: 5

Quality criterion - Name: Communication Strategy - Promotion of your organisation in partnership with other agencies / Weighting: 5

Quality criterion - Name: Communication Strategy - Working in partnership with other

agencies and stakeholders / Weighting: 2.5

Quality criterion - Name: Communication Strategy - Communication methods / Weighting: 4

Quality criterion - Name: Staff Recruitment and Training - Recruitment, induction, supervision and training / Weighting: 8.5

Quality criterion - Name: Staff Recruitment and Training - Workforce monitoring / Weighting: 2.5

Quality criterion - Name: Quality - Quality personnel, measures and management / Weighting: 7.5

Quality criterion - Name: Quality - Feedback and improvement / Weighting: 7.5

Quality criterion - Name: Mobilisation - Mobilisation challenges / Weighting: 5

Quality criterion - Name: Mobilisation - Effective TUPE transfer / Weighting: 2.5

Quality criterion - Name: Social Value / Weighting: 2.5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The term of the contract shall be 1 April 2022 until 31 March 2025 with the option to extend for up to a further 24 months at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028173](#)

Section V. Award of contract

Contract No

1

Title

Living Well and Early Help Service for Adults on the Isle of Wight

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 February 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Aspire Ryde

Ryde

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

National registration number

1163336

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,550,852

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom