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Contract

2122-0030 Islington Carers Hub

Islington Council

F03: Contract award notice

Notice identifier: 2022/S 000-005105

Procurement identifier (OCID): ocds-h6vhtk-02d251

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Section I: Contracting authority

I.1) Name and addresses

Islington Council

7 Newington Barrow Way

London

N7 7EP

Contact

Strategic Procurement

Email

procurement@islington.gov.uk

Telephone

+44 2075278118

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.islington.gov.uk/>

Buyer's address

<http://www.islington.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

2122-0030 Islington Carers Hub

Reference number

DN556058

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Islington Carers Hub is the borough's support service for Carers (also known as informal carers, family carers or unpaid carers).

Islington's Carers Hub is a well-established part of Islington's vibrant Voluntary and Community Sector. It is currently has 3,200 carers registered and supports 1,200 carers per year. Through re-procuring this service Islington Council hopes to build on the good work already achieved and create a holistic, outcome focused services for Islington Carers.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,442,895

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

It is estimated that that there are 18,700 unpaid carers (9.2% of the population aged over 16) in Islington, based on the 2011 Census. However, with the multiple waves of COVID-19 and lockdowns, this number will have risen significantly since March 2020.

It is important to recognise and appreciate carers for the vital role they play in our society and ensure they feel valued. It is key that carers' interests are championed at a strategic level – we want to make Islington is a carer friendly borough. It is a priority to focus on carers, ensuring they have opportunities to enhance their wellbeing and can access the right support at the right time. Supporting carers and preventing carer breakdown also means less people will need access to formal care – whether that be for the carer or for the cared for.

This service will be delivered using an outcome based service specification to allow the successful provider the flexibility to meet the varied needs of Islington Carers using their unique expertise. The successful provider will still be required to deliver some key outputs as outlined in the specifications such as having a comprehensive information; advice and signposting offer; supporting Carers to take a break; undertaking Carer Assessments on behalf of the Local Authority; duties around Carers Week and Carer Rights Day; and taking on a strategic leadership role for Carers for the borough.

II.2.5) Award criteria

Quality criterion - Name: Proposed approach to service delivery / Weighting: 25

Quality criterion - Name: Proposed approach to social value / Weighting: 20

Quality criterion - Name: Proposed approach to strategic partnerships and innovation / Weighting: 20

Quality criterion - Name: Proposed approach to engagement and coproduction / Weighting: 15

Quality criterion - Name: Proposed approach to quality management and performance outcomes / Weighting: 10

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-019170](#)

Section V. Award of contract

Contract No

2122-0030

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age Concern Islington (operating as Age UK Islington)

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,442,895

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Islington Council

London

Country

United Kingdom