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Contract

SWH - Rapid Personalised Care Service 25/26

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-005083

Procurement identifier (OCID): ocds-h6vhtk-04df13

Published 14 February 2025, 10:29am

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House Parkway

Welwyn Garden City

AL8 6JL

Email

hweicbhv.procurementteam@nhs.net

Telephone

+44 1923244366

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://www.hertsandwestessex.icb.nhs.uk/>

Buyer's address

<https://www.hertsandwestessex.icb.nhs.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SWH - Rapid Personalised Care Service 25/26

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The RPCS accepts referrals from all system stakeholders for EOL patients whose preferred place of care or preferred place of death is at home. The service provides a package of care (POC) based on assessed needs of the patient as soon as the referral is accepted and based on the assessed needs of the patient. RPCS completes a checklist assessment between week 6 – 8 to ensure that the CHC team can complete the decision support tool (DST) assessment for any patient requiring fast track provision.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,785,226

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The Rapid Personalised Care Service (RPCS) provides packages of care within 48 hours of accepting a referral for patients on the end-of-life pathway and will refer post 12 weeks patients to the CHC fast track service between week 6-8. This ensures that only the

appropriate cohort of patients use the CHC fast track service. This service ensures that patients on this pathway are cared for in their preferred place of care and preferred place of death when indicated as home in their advanced care plan. The service also ensures: -

- Patients and carers can access other wellbeing services provided by the Hospices.
- Patients, carers, and families can access bereavement services.
- Support earlier discharges from hospital and provide agreed packages of care within 48 hours.
- Prevention of non-elective admissions.
- Supports patients to be managed within the community.

To confirm as per the PSR direct award process C, the current provider is satisfying the existing contract, delivering a good service, meeting all KPIs, with no quality concerns and good outcomes and has received very good feedback from GPs, patients and wider system providers. The service providers are likely to satisfy the new contract, and the proposed contracting arrangements are not changing from the existing contract.

The contract has been in place with Rennie Grove, Peace Hospice, Hospice of St. Francis since 2019 with a cumulative contract value to March 2025 of £13,662,126. The maximum value of the new contract is £1,785,226 per annum, should the optional extension be used, the maximum contract value for the 2 year period is £3,570,452.

II.2.5) Award criteria

Quality criterion - Name: the existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 26th February 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR C.

Any formal written representations should be sent to:

hweicbhv.procurementteam@nhs.net

The business case including the recommendation to award the contract under Provider Selection Regime Process C was approved by the ICB's Strategic Finance & Commissioning Committee on the 9th January 2025 and there were no recorded or potential conflicts of interest of individuals making the decision declared at this meeting.

The decision to award this contract in line with Direct Award Process C was based on evaluation against the five required key criteria as follows:

- Quality and Innovation - Assured - HWE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering.
- Value - Assured - HWE ICB are assured that the provider is delivering value to the Health & Care Partnership integrated care system.
- Integration, Collaboration and Service Sustainability - Assured - HWE ICB are assured that the provider is positively impacting on the integrated care system through their integration and collaboration delivered as a requirement of the specification or alternative elements linked to the delivery.
- Improving Access, Reducing Health Inequalities and Facilitating Choice - Assured - HWE ICB are assured that the provider is meeting needs of the population to ensure equitable access and choice as required by the specification and contract.
- Social Value - Assured - HWE ICB are assured that the provider is delivering in line with

the HWE Green Plan, supporting with the implementation of carbon reduction and increase in initiatives which positively impact on the wider determinants of health.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Rennie Grove Peace Hospice Care

Peace Drive Watford

Watford

WD17 3PH

Telephone

+44 1923330330

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

14355610

Internet address

<https://renniegrovepeace.org/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,785,226

Total value of the contract/lot: £1,785,226

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 21st February 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Any formal written representations should be sent to:

hweicbhv.procurementteam@nhs.net

The business case including the recommendation to award the contract under Provider Selection Regime Process C was approved by the ICB's Strategic Finance & Commissioning Committee on the 9th January 2025 and there were no recorded or potential conflicts of interest of individuals making the decision declared at this meeting.

The decision to award this contract in line with Direct Award Process C was based on evaluation against the five required key criteria as follows:

- Quality and Innovation - Assured - HWE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering.

- Value - Assured - HWE ICB are assured that the provider is delivering value to the Health & Care Partnership integrated care system.
- Integration, Collaboration and Service Sustainability - Assured - HWE ICB are assured that the provider is positively impacting on the integrated care system through their integration and collaboration delivered as a requirement of the specification or alternative elements linked to the delivery.
- Improving Access, Reducing Health Inequalities and Facilitating Choice - Assured - HWE ICB are assured that the provider is meeting needs of the population to ensure equitable access and choice as required by the specification and contract.
- Social Value - Assured - HWE ICB are assured that the provider is delivering in line with the HWE Green Plan, supporting with the implementation of carbon reduction and increase in initiatives which positively impact on the wider determinants of health.

VI.4) Procedures for review

VI.4.1) Review body

NHS Hertfordshire and West Essex Integrated Care Board

Charter House Parkway

Welwyn Garden City

AL8 6JL

Country

United Kingdom

Internet address

<https://www.hertsandwestessex.icb.nhs.uk/>